Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Dan Birmingham AAA Contact Phone: 707 442-3763 AAA Contact Email: dbirmingham@alaa.org

Provider Name: Legal Services of Northern California County(ies): Humbodt and Del Norte

Provider Contact Name: *Michele Schlesiger* Provider Contact Phone: 707 448-0866 Provider Contact Email: *mschlesiger@lsnc.net* 

89

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 379

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 0 65-74: 31 Caucasian: 52 75-84: African American: 8 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 62 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 28 Chinese: 0 Female: 34 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 62 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 48 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 1 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: Race Unknown/Some Other Race: 1 1 Client Declined to Provide Information: Rural: 41 7 Greatest Economic Need (Minority): 3 Total: 62 Greatest Economic Need (Non-Minority): 39 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 4

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Dan Birmingham AAA Contact Phone: 707 442-3763 AAA Contact Email: dbirmingham@alaa.org

Provider Name: Legal Services of Northern California County(ies): Humbodt and Del Norte

Provider Contact Name: *Michele Schlesiger* Provider Contact Phone: 707 448-0866 Provider Contact Email: *mschlesiger@lsnc.net* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Pro		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	
SUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		7	8	0	
A2. Contracts/Warranties:		2	1	0	
A3. Other Consumer/Finance:		1	1	0	
OYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		0	0	0	
ILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		5	3	2	
C2. Conservatorship:		0	0	0	
C3. Other Family:		0	1	0	
TH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		1	0	1	
D3. Other Health/Community Based Care:		1	0	1	
ING					
E1. Landlord-Tenant (Subsidized or Private Housing):		30	27	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		8	7	1	
E3. Other Housing:		1	4	1	
IE MAINTENANCE					
F1. Social Security:		2	1	0	
F2. Supplemental Security Income (SSI):		3	3	0	
F3. Pensions/Retiree Benefits:		1	0	0	
F4. Other Income Maintenance:		4	3	0	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 1 AAA Name: Area 1 Agency on	Aging				
AAA Contact Name: Dan Birmingham	A	AA Contact Phone: 707 442-3	3763	AAA Contact Email: <b>dbi</b>	rmingham@alaa.org
Provider Name: Legal Services of Northern Cal	ifornia	Cour	nty(ies): Humbodt a	nd Del Norte	
Provider Contact Name: Michele Schlesiger	Pi	rovider Contact Phone: <b>707 44</b> 8	8-0866	Provider Contact Email:	mschlesiger@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	1	1	2	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	8	6	0	0	
H2. Advance Health Care Directives (AHCD):	2	2	0	0	
H3. Financial Powers of Attorney:	0	2	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	77	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		70	12	7	
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	350			

		OUTREACH/COMMUNITY EDUCATION A	CTIVITIES DATA	
		INFORMATION ON SPECIAL OUTREAG	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
4/17/18	Eureka	Presentation to A1AA Board regarding senior services	A1AA Board	10 2
4/26/18	County of Humboldt	Information about legal services, expungement services, Certificates of Rehabilitation and Ban the Box	Inmates	300 6
6/15/18	Crescent City	Presentation at Del Norte Senior Center re: Medi-Cal, Medicare & New Medi-Cal estate recovery laws	Senior Center Consumers	20 11
6/27/18	Ноора	Information distributed at K'ima:W Medical Center's Annual Health Fair about legal services, including assistance with health matters.	Consumers	0 10

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

Fiscal Year: 2017-2018

Quarter: 4

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Dan Birmingham AAA Contact Phone: 707 442-3763 AAA Contact Email: dbirmingham@alaa.org

Provider Name: Legal Services of Northern California County(ies): Humbodt and Del Norte

Provider Contact Name: *Michele Schlesiger* Provider Contact Phone: 707 448-0866 Provider Contact Email: mschlesiger@lsnc.net

Fiscal Year: 2017-2018

Quarter: 4

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Priscilla Pittman AAA Contact Phone: 530 842-1687 AAA Contact Email: priscilla@spa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 624

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 0 65-74: 40 Caucasian: 89 75-84: African American: 19 1 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 104 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 37 Chinese: 0 Female: 67 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 104 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 73 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 60 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 0 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 73 2 Greatest Economic Need (Minority): 8 Total: 104 Greatest Economic Need (Non-Minority): 66 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino:

Fiscal Year: 2017-2018

Quarter: 4

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Priscilla Pittman AAA Contact Phone: 530 842-1687 AAA Contact Email: priscilla@spa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	1	1	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	7	5	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	43	41	3	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	2	0	0	
E3. Other Housing:	0	15	3	3	
INCOME MAINTENANCE					
F1. Social Security:	3	3	0	0	
F2. Supplemental Security Income (SSI):	6	3	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 2 AAA Name: PSA 2 Area A	gency on Aging				
AAA Contact Name: Priscilla Pittman	AAA	Contact Phone: 530 842	-1687	AAA Contact Email: pris	scilla@spa2.org
Provider Name: Legal Services of Northern	n California	Co	unty(ies): Lassen, M	odoc, Shasta, Siskiyou	, an
Provider Contact Name: Cathy Cobbaert	Prov	ider Contact Phone: <b>530</b> 6	46-4079	Provider Contact Email:	ccobbaert@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	4	4	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	21	12	9	0	
H2. Advance Health Care Directives (AHCD):	11	3	8	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER	R: 116	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
	·	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		91	29	5	
TOTAL ESTIMATED CASE WORK H	OURS SPENT:	590			
OUTREA	CH/COMMUNITY E	<b>DUCATION ACTIVITIES D</b>	)ATA		

		OUTREACH/COMMUNITY EDUCATION AG	CTIVITIES DATA	
		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
4/19/18	NARFE	community presentation to NARFE. Consumer law, estate planning general services info. Brochures left	Member of NARFE	41 1.8
5/10/18	Sr. Fraud Fair	Provided information on general services, estate planning clinics, guardianship work	Seniors	23 4.2
5/17/18	Passages Caregiver Group, Mt Shasta	Provided information on general services, guardianship, estate planning, elder financial abuse	Seniors	10 5.5
6/13/18	Redding City Hall	Lunch and Learn - Information on services we provide	City of Redding Staff	20 3.4
6/27/18	Shasta MDT Group	Presentation on financial elder abuse, estate planning, general services	Residents at complex	25 2.1
6/28/18	Dignity Health Connected Living	Presentation on general services, guardianship and estate planning	Staff	65 3.2

Fiscal Year: 2017-2018

Quarter: 4

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Priscilla Pittman AAA Contact Phone: 530 842-1687 AAA Contact Email: priscilla@spa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

	INFORM	ATION ON COMMUNITY LEGAL EDUCAT	TION PROGRAMS/ACTIVITIES		
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hour
4/5/18	Redding Office	Estate Planning Clinic	Seniors	7	
4/27/18	Redding Office	Estate Planning Clinic	Seniors	4	1.
5/10/18	Redding	Estate Planning /Consumer Clinic	Seniors	13	2.
5/15/18	Hill Country Clinic, Round Mtn.	Estate Planning Clinic	Seniors	60	
5/21/18	Redding Office	Estate Planning Clinic	Seniors	4	1
6/7/18	Redding Office	Estate Planning Clinic	Seniors	4	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: sveith@LSNC.net or bseg

Total Unduplicated Client Count for Quarter: 127

Total Cases Closed in Quarter: 136

Total Units of Service for Quarter (Unit=1 Hour): 949

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 54 Caucasian: 99 75-84: African American: 31 4 85+: Native American/Native Alaskan: 9 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 127 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 50 Chinese: 0 Female: 77 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 127 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 90 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 71 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 74 0 Greatest Economic Need (Minority): Total: 21 127 Greatest Economic Need (Non-Minority): 70 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

10

Fiscal Year: 2017-2018

Quarter: 4

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: sveith@LSNC.net or bseg

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUART by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	9	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	3	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	49	43	9	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	19	3	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	5	0	0
F2. Supplemental Security Income (SSI):	7	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 3 AAA Name: Area 3						
AAA Contact Name: Mary Neumann		AAA Contact Phone:	530-898-5961	AAA	Contact Email: mneumar	nn@csuchico.edu
Provider Name: Legal Services of Northern Ca	alifornia		County(ies)	): Butte, Colusa, 0	Glenn, Plumas, Teham	
Provider Contact Name: Jennifer Haffner or Bark	bara Sega	Provider Contact Pho	ne: <b>530-345-9491</b>	Provi	der Contact Email: <b>sveith</b>	n@LSNC.net or bseq
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	2		0	1	0	
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0	
G3. Other Individual Rights:	3		0	3	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	14		8	6	0	
H2. Advance Health Care Directives (AHCD):	6		2	4	0	
H3. Financial Powers of Attorney:	6		2	4	0	
H4. Other Miscellaneous:	0		0	0	0	
TOTAL CASES OPENED IN QUARTER:	127	TOTAL CAS	ES CLOSED IN Q	UARTER BY CASE	CLOSED CODE	
·		TOTAL COUN AND ADVI			TAL LEGAL RESENTATION	
			100	30	6	
TOTAL ESTIMATED CASE WORK HOUR	RS SPENT:	885				
OUTREACH	/COMMUNI	TY EDUCATION ACT	IVITIES DATA			

INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		st. lours	
4/9/18	Plumas County	Multidisciplinary Meeting	Providers	4	5.1	
4/17/18	Tehama County	Outreach at Foodbank	Seniors	30	1.5	
4/17/18	Tehama County	Ampla Health Los Molinos	Providers	7	2.2	
4/18/18	Tehama County	Multidisciplinary Metting	Providers	8	2.5	
4/25/18	Glenn County	Behavioral Health	Providers	35	1.7	
5/3/18	Butte County	Multidisciplinary Meeting	Providers	24	2.5	
5/21/18	Glenn County	Employment Center	Providers	3	2	
5/21/18	Glenn County	Glenn County Library	Community	2	0.5	
6/5/18	Butte County	Behavioral Health	Providers	3	1	
6/11/18	Plumas County	Multidisciplinary meeting	Providers	4	5.5	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: sveith@LSNC.net or bseg

6/22/18	Tehama County	Mental Health Services Agency Housing Committee	Providers	7	2.5
6/29/18	Butte County	Ampla Health Gridley	Providers	12	1.5
6/29/18	Glenn County	Harmony House	Providers and Recipients	4	1.5
6/29/18	Glenn County	Health & Human Services Meeting	Providers	43	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES							
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours			
4/21/18	Tehama County	Paskenta Band of Nomlaki Indians Tribal Conference	Seniors and Other Recipients	24	4.5			
4/28/18	Butte County	Chapman Family Wellness Fair	Community	33	5			
5/7/18	Butte County	Center for Health Communities	Providers	3	1			
5/30/18	Butte County	Iverson Center Wellness & Recovery Fair	Community	60	5			
6/18/18	Butte County	Chico Fair Housing Workshop	Community	13	16			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susna@yslegal.comcastbi

Total Unduplicated Client Count for Quarter: 43

Total Cases Closed in Quarter: 43

Total Units of Service for Quarter (Unit=1 Hour): 456

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 23 Caucasian: 41 75-84: African American: 8 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 43 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 18 Chinese: 0 Female: 25 Filipino: 0 Client Declined to Provide Information: 0 Japanese: Total: 43 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 16 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 14 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 2 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 22 0 Greatest Economic Need (Minority): Total: 43 1 Greatest Economic Need (Non-Minority): 23 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend Provider Contact Phone: 530 742-8289 Provider Contact Email: susna@yslegal.comcastbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	3	0
D2. Medicare:	0	0	2	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	3	4	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	3	8	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 4

Quarter. 4											
PSA: 4	AAA Name: Are	a 4 Agency	on Aging								
AAA Contact Na	ame:			AAA	Contact Phone	e:		AA	A Contact	Email:	
Provider	Name: Yuba Sutter Leg	al Center				Co	ounty(ies): Sutter	and Yu	ba Count	ies	
Provider C	Contact Name: Susan To	wnsend		Provi	der Contact Ph	none: <b>530</b> 7	742-8289	Pro	vider Cor	tact Emai	il: susna@yslegal.comcastb
INDIVIDUAL RIG	HTS										
G1. Immig	gration/Naturalization:			0		0		0		0	Ī
G2. Elder	Abuse/Neglect/Exploitation	1:		2		0		0		3	
G3. Other	Individual Rights:			1		2		0		0	Ī
MISCELLANEOU	IS							-			
H1. Estate	e Planning/Wills/Trusts:			6		1		4		0	Ī
H2. Advan	nce Health Care Directives	(AHCD):		8		0		4		0	Ī
H3. Financ	cial Powers of Attorney:			2		0		2		0	Ī
	Miscellaneous:			0		0		0		0	-
то	TAL CASES OPENED IN	OHADTED		49	TOTAL CA	SES CLOS	ED IN QUARTER	BV CAS		D CODE	
10	TAL GAGES OF ENED IN	QUARTER.		49	TOTAL COL	JNSEL	TOTAL LIMITED ADD. SERVICES	-	TOTAL LE	GAL	_
					AND AD			29	TRESENT		- 1
						10		29		4	t
Т	OTAL ESTIMATED CASE	WORK HO	URS SPE	NT:	442						
		OUTREAC	CH/COMM	UNITY EI	DUCATION AC	CTIVITIES I	DATA				
		INFORM	MATION O	N SPECI	AL OUTREAC	H ACTIVIT	IES				
Date	Location (If Applicable)	Type of O	utreach Ac	ctivity		Groups T Outreach	argeted By	Р	st # of eople eached	Est. Hours	
4/16/10	Function have		I Caratan a			11	- Itl- Door dalama	— r	27		
4/16/18	Freedom home Health (Y)	How Lega	ii Center ca	an Assist	their clients	<b>Пноше</b> не	ealth Providers		27	1	
4/19/18	Emerald Oaks Residential Care Facility (S)	How the L residents.	_egal Cento	er can ass	sist their	Care hon	ne staff		12	1	
4/23/18	Freedom Hospice (Y)	How the L clients.	_egal Cento	er can ass	sist their	Hospice p	oroviders		12	1	
5/19/18	United Way Community Fair (S)	agencies,	handed ou questions	ıt brochuı , etc., Apյ	oroximately	General o	community		100	3	
5/19/18	Yuba City Methodist Church Community Outreach		ble, hande questions ervices.			General (	Community		70	3.5	

Fiscal Year: 2017-2018

Quarter: 4

AA Contact N	ame:		AAA Contact Phone	e:	AAA Contact Email:	
Provider	Name: Yuba Sutter Le	gal Center		County(ies): Sut	ter and Yuba Counties	
Provider (	Contact Name: Susan To	ownsend	Provider Contact Ph	none: 530 742-8289	Provider Contact Email: su	ısna@yslegal.comcastk
6/21/18	Yuba City Senior Center (S)	Gave talk on curre seniors	ent legal issues affecting	Seniors	2 1	
	TOTAL # OF SF	PECIAL OUTREACH	ACTIVITIES IN THE QUA	RTER: 6		
TOTAL ES			ACTIVITIES IN THE QUA			
TOTAL ES	STIMATED # OF SPECIAL	OUTREACH ACTIV	ITY HOURS IN THE QUA			
TOTAL ES	STIMATED # OF SPECIAL	OUTREACH ACTIV	ITY HOURS IN THE QUA	RTER: 11	Est # of Est. Participants Hours	
	STIMATED # OF SPECIAL INFORMA Location	OUTREACH ACTIVATION ON COMMUN	ITY HOURS IN THE QUA	RTER: 11 PROGRAMS/ACTIVITIES		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Nevada

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter: 53

Total Units of Service for Quarter (Unit=1 Hour): 191

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: 33 Caucasian: 50 75-84: African American: 8 0 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 64 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 24 Chinese: 0 Female: 40 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 10 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 23 10 Greatest Economic Need (Minority): 8 Total: 64 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Nevada

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	9	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	0	0
E3. Other Housing:	8	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	0

Fiscal Year: 2017-2018

Quarter:	4
Qualter.	-

AAA Contact Phone:    Provider Name:   Linda Berry   Provider Contact Community Legal, Inc.   Provider Contact Community Legal, Inc.   Provider Contact Community Legal, Inc.   Provider Contact Name:   Megan Sasaki   Provider Contact Phone: 530 285-3425   Provider Contact Email:   megan@community/ega Noi/VibUAL RIGHTS   G1. Immigration/Naturalization:   0	PSA: 4	AAA Name: A	rea 4 Agency o	n Aging						
Provider Contact Name:   Megan Sasaki   Provider Contact Phone: 530 265-3425   Provider Contact Email:   megan@communitylega	AAA Contact N	lame: Linda Berry		AAA	Contact Phone	<b>)</b> :		AAA Contact	Email:	
NOIVIDUAL RIGHTS   G.I. Immigration/Naturalization:   0	Provider	Name: Community L	egal, Inc.			Co	unty(ies): Nevada			
G1. Immigration/Naturalization:	Provider	Contact Name: <i>Megan</i> :	Sasaki	Prov	rider Contact Pl	none: <i>530 2</i>	65-3425	Provider Cont	act Email:	megan@communitylegal.
G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	NDIVIDUAL RIC	SHTS								
Company   Comp	G1. Immi	igration/Naturalization:		0		0	0		0	
H1. Estate Planning/Wills/Trusts:  H2. Advance Health Care Directives (AHCD):  H3. Financial Powers of Attorney:  H4. Other Miscellaneous:  30  19  0  0  10  10  10  10  10  10  10	G2. Elder	Abuse/Neglect/Exploitat	ion:	0		0	0		0	
H1. Estate Planning/Wills/Trusts: 5 3 0 0 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 0 0 H4. Other Miscellaneous: 30 19 0 0 0 TOTAL CASES OPENED IN QUARTER: 74 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES REPRESENTATION TOTAL ESTIMATED CASE WORK HOURS SPENT: 154	G3. Othe	r Individual Rights:	ļ	2		1	0		0	
H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	MISCELLANEO	US								
H3. Financial Powers of Attorney:  H4. Other Miscellaneous:  30  19  0  0  10  10  10  10  10  10  10	H1. Estat	e Planning/Wills/Trusts:	ļ	5		3	0		0	
H4. Other Miscellaneous:  TOTAL CASES OPENED IN QUARTER:  74  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED AND ADVICE TOTAL LEGAL REPRESENTATION  53 0 0 0  TOTAL ESTIMATED CASE WORK HOURS SPENT:  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable)  Meeting with coordinator at FREED re collaboration/services  4/17/18   FREED   Meeting with coordinator at FREED re groups  4/13/18   Grass Valley, CA   Executive Director Academy/Networking   EDs of other local non profits who serve similar clients  5/10/18   Nevada City, CA   Bar Association Dinner   Networking with potential pro bono attorneys & doors  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10  INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date Location Topic   Targeted Audience   Est # of Est. Participants Hours	H2. Adva	nce Health Care Directive	es (AHCD):	0		0	0		0	
TOTAL CASES OPENED IN QUARTER:  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED AND ADVICE TOTAL LIMITED AND ADVICE TOTAL LIMITED AND ADVICE ADD. SERVICES REPRESENTATION  TOTAL ESTIMATED CASE WORK HOURS SPENT:  INFORMATION ON SPECIAL OUTREACH ACTIVITIES Date Location (If Applicable)  Meeting with coordinator at FREED re collaboration/services  Groups Targeted By Outreach People Hours Reached  4/17/18 FREED Meeting with coordinator at FREED re collaboration/services groups  EDs of other local non profits who serve similar clients  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date Location (If Applicable)  Toral # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Targeted Audience Est # of Est. Participants Hours	H3. Finar	ncial Powers of Attorney:		0		0	0		0	
TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION  TOTAL ESTIMATED CASE WORK HOURS SPENT: 154    OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA	H4. Othe	r Miscellaneous:	ļ	30		19	0		0	
AND ADVICE ADD. SERVICES REPRESENTATION  TOTAL ESTIMATED CASE WORK HOURS SPENT:    154	T	OTAL CASES OPENED	IN QUARTER:	74	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 154    OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA			r							
TOTAL ESTIMATED CASE WORK HOURS SPENT: 154  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  4/17/18 FREED Meeting with coordinator at FREED re collaboration/services groups  4/13/18 Grass Valley, CA Executive Director Academy/Networking EDs of other local non profits who serve similar clients  5/10/18 Nevada City, CA Bar Association Dinner Networking with potential pro bono attorneys & doors  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10  INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date Location Topic Targeted Audience Est # of Est. Participants Hours					AND AD					
Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached    A/17/18   FREED   Meeting with coordinator at FREED re collaboration/services   Groups Targeted By Outreach Hours Reached   Hours Reached						53	0		0	
Date Location (If Applicable)  Type of Outreach Activity  Groups Targeted By Outreach  Aging and Disability resources groups  Executive Director Academy/Networking  Executive Director Academy/Networking  Executive Director Academy/Networking with potential pro bono attorneys & doors  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  10  INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date Location Topic Targeted Audience Est # of Est. Participants Hours	1	TOTAL ESTIMATED CA	SE WORK HOU	RS SPENT:	154					
Date Location (If Applicable)  Type of Outreach Activity  Groups Targeted By Outreach  People Reached  A/17/18  FREED  Meeting with coordinator at FREED re collaboration/services  4/13/18  Grass Valley, CA  Executive Director Academy/Networking  EDs of other local non profits who serve similar clients  F/10/18  Networking with potential pro bono attorneys & doors  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  10  INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date  Location (If Applicable)  Topic  Targeted Audience  Est # of People Reached  Fist. Hours  For people Reached  F			OUTREACH	/COMMUNITY E	DUCATION AC	TIVITIES	DATA			
A/17/18   FREED   Meeting with coordinator at FREED re collaboration/services   FREED re collaboration/ser			INFORMA	ATION ON SPEC	IAL OUTREAC	H ACTIVIT	IES			
Aging and Disability resources   5   5   5   5   5   5   5   5   5	Date	Location	Type of Out	reach Activity						
Collaboration/services   groups   Executive Director Academy/Networking   EDs of other local non profits   who serve similar clients		(If Applicable)				Outreach			Hours	
who serve similar clients  Networking with potential pro bono attorneys & doors  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10  INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date Location Topic Targeted Audience Est # of Est. Participants Hours	4/17/18	FREED			FREED re		d Disability resources	5	5	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:  INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date Location Topic Targeted Audience Est # of Est. Participants Hours	4/13/18	Grass Valley, CA	Executive D	irector Academy/	Networking			20	4	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:  INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date Location Topic Targeted Audience Est # of Est. Participants Hours	5/10/18	Nevada City, CA	Bar Associa	tion Dinner				35	1	
INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES  Date Location Topic Targeted Audience Est # of Est. (If Applicable) Participants Hours		TOTAL # OF S	SPECIAL OUTRE	EACH ACTIVITIE	S IN THE QUA	RTER:	3			
Date Location Topic Targeted Audience Est # of Est. (If Applicable) Participants Hours	TOTAL ES	STIMATED # OF SPECIA	AL OUTREACH	ACTIVITY HOUR	S IN THE QUA	RTER:	10			
(If Applicable) Participants Hours		INFORM	MATION ON COM	MUNITY LEGA	L EDUCATION	PROGRAM	/IS/ACTIVITIES			
	Date		Topic			Targeted .	Audience			
	5/4/18	_ ` ` ` ` ` `	Family Law	101		People w	ith family law issues	5	5	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Nevada

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

5/9/18	Nevada City, CA	Family Law	People with family law issues	5	5
4/25/18	Nevada City, CA	Record Clearing		3	3
5/23/18	Nevada City, CA	Family Law		5	5
5/23/18	Nevada City, CA	Record Clearing		3	3
6/7/18	Grass Valley, CA	Landlord Tenant Clinic		3	3
6/27/18	Grass Valley	Record Clearing		3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY
Hispanic/Latino:

Male:       2       Chinese:       0         Female:       2       Filipino:       0         Client Declined to Provide Information:       0       Japanese:       0         Total:       4       Korean:       0         OTHER CLIENT CHARACTERISTICS       Laotian:       0         Frail/Disabled:       3       Vietnamese:       0         Homebound:       1       Guamanian:       0	Quarter: 4			
Provider Name: Community Legal, Inc. Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal  Total Unduplicated Client Count for Quarter: 4  Total Cases Closed in Quarter: 4  Total Units of Service for Quarter (Unit=1 Hour): 80  CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER  CLIENT AGE CLIENT RACE 60-64: 1 Two or More Races: 0 65-74: 2 Caucasian: 4 75-84: 1 African American: 0 85+: 0 Native American/Native Alaskan: 0 Client Declined to Provide Information: 0 Asian/Pacific Islander Total: 4 Asian Indian: 0 CLIENT GENDER Male: 2 Chinese: 0 Female: 2 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 4 Korean: 0 COTHER CLIENT CHARACTERISTICS Frail/Disabled: 3 Vietnamese: 0 CHOMEDOUND: 1 Guamanian: 0 CHOMEDOUND: 1 Guamanian: 0 CHENT CHARACTERISTICS Frail/Disabled: 1 Guamanian: 0 CHOMEDOUND: 1 Guamanian: 0 CHENT CHARACTERISTICS Frail/Disabled: 1 Guamanian: 0 CHENT CHARACTERISTICS	PSA: 4 AAA Name: Area 4 Agen	cy on Aging		
Provider Contact Name:   Megan Sasaki	AAA Contact Name: Linda Berry	AAA Conta	ct Phone:	AAA Contact Email:
Total Unduplicated Client Count for Quarter:	Provider Name: Community Legal, Inc.		County(ies): Sierra	
Total Cases Closed in Quarter:   4	Provider Contact Name: Megan Sasaki	Provider Co	ontact Phone: <i>530 265-3425</i>	Provider Contact Email: megan@communitylegal
Total Units of Service for Quarter (Unit=1 Hour):   80	Total U	nduplicated Client Count for	Quarter: 4	
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER           CLIENT AGE         CLIENT RACE           60-64:         1         Two or More Races:         0           65-74:         2         Caucasian:         4           75-84:         1         African American:         0           85+:         0         Native American/Native Alaskan:         0           Client Declined to Provide Information:         0         Asian/Pacific Islander           Total:         4         Asian Indian:         0           CLIENT GENDER         Cambodian:         0           Male:         2         Chinese:         0           Female:         2         Filipino:         0           Client Declined to Provide Information:         0         Japanese:         0           Total:         4         Korean:         0           OTHER CLIENT CHARACTERISTICS         Laotian:         0           Frail/Disabled:         3         Vietnamese:         0           Homebound:         1         Guamanian:         0		Total Cases Closed in	Quarter: 4	
CLIENT AGE	Total Units	of Service for Quarter (Unit=	1 Hour): 80	
CLIENT AGE         CLIENT RACE           60-64:         1         Two or More Races:         0           65-74:         2         Caucasian:         4           75-84:         1         African American:         0           85+:         0         Native American/Native Alaskan:         0           Client Declined to Provide Information:         0         Asian/Pacific Islander           Total:         4         Asian Indian:         0           Cambodian:         0         0           Male:         2         Chinese:         0           Female:         2         Filipino:         0           Client Declined to Provide Information:         0         Japanese:         0           Total:         4         Korean:         0           Total:         4         Korean:         0           OTHER CLIENT CHARACTERISTICS         Laotian:         0           Frail/Disabled:         3         Vietnamese:         0           Homebound:         1         Guamanian:         0	CLIENT CH			
60-64:       1       Two or More Races:       0         65-74:       2       Caucasian:       4         75-84:       1       African American:       0         85+:       0       Native American/Native Alaskan:       0         Client Declined to Provide Information:       0       Asian/Pacific Islander         Total:       4       Asian Indian:       0         Cambodian:       0       Cambodian:       0         Chinese:       0       O         Female:       2       Filipino:       0         Client Declined to Provide Information:       0       Japanese:       0         Total:       4       Korean:       0         OTHER CLIENT CHARACTERISTICS       Laotian:       0         Frail/Disabled:       3       Vietnamese:       0         Homebound:       1       Guamanian:       0		IN CASES OPENED TI	HIS QUARTER	
Caucasian:   4   75-84:   1   African American:   0   0   0   0   0   0   0   0   0	CLIENT AGE	CLIE	ENT RACE	
75-84:         1         African American:         0           85+:         0         Native American/Native Alaskan:         0           Client Declined to Provide Information:         0         Asian/Pacific Islander           Total:         4         Asian Indian:         0           Cambodian:         0         0           Female:         2         Chinese:         0           Female:         2         Filipino:         0           Client Declined to Provide Information:         0         Japanese:         0           Total:         4         Korean:         0           OTHER CLIENT CHARACTERISTICS         Laotian:         0           Frail/Disabled:         3         Vietnamese:         0           Homebound:         1         Guamanian:         0	60-64:	1	Two or More Races:	0
85+:         0         Native American/Native Alaskan:         0           Client Declined to Provide Information:         0         Asian/Pacific Islander           Total:         4         Asian Indian:         0           CLIENT GENDER         Cambodian:         0           Male:         2         Chinese:         0           Female:         2         Filipino:         0           Client Declined to Provide Information:         0         Japanese:         0           Total:         4         Korean:         0           OTHER CLIENT CHARACTERISTICS         Laotian:         0           Frail/Disabled:         3         Vietnamese:         0           Homebound:         1         Guamanian:         0	65-74:	2	Caucasian:	4
Client Declined to Provide Information:         0         Asian/Pacific Islander           Total:         4         Asian Indian:         0           CLIENT GENDER         Cambodian:         0           Male:         2         Chinese:         0           Female:         2         Filipino:         0           Client Declined to Provide Information:         0         Japanese:         0           Total:         4         Korean:         0           OTHER CLIENT CHARACTERISTICS         Laotian:         0           Frail/Disabled:         3         Vietnamese:         0           Homebound:         1         Guamanian:         0	75-84:	1	African American:	0
Total:         4         Asian Indian:         0           CLIENT GENDER         Cambodian:         0           Male:         2         Chinese:         0           Female:         2         Filipino:         0           Client Declined to Provide Information:         0         Japanese:         0           Total:         4         Korean:         0           OTHER CLIENT CHARACTERISTICS         Laotian:         0           Frail/Disabled:         3         Vietnamese:         0           Homebound:         1         Guamanian:         0	85+:	0	Native American/Native Alaskan:	0
CLIENT GENDER         Cambodian:         0           Male:         2         Chinese:         0           Female:         2         Filipino:         0           Client Declined to Provide Information:         0         Japanese:         0           Total:         4         Korean:         0           OTHER CLIENT CHARACTERISTICS         Laotian:         0           Frail/Disabled:         3         Vietnamese:         0           Homebound:         1         Guamanian:         0	Client Declined to Provide Information:	0	Asian/Pacific Islander	
Male:       2       Chinese:       0         Female:       2       Filipino:       0         Client Declined to Provide Information:       0       Japanese:       0         Total:       4       Korean:       0         OTHER CLIENT CHARACTERISTICS       Laotian:       0         Frail/Disabled:       3       Vietnamese:       0         Homebound:       1       Guamanian:       0	Total:	4	Asian Indian:	0
Chinese:   0	CLIENT GENDER		Cambodian:	0
Client Declined to Provide Information:  Total:  OTHER CLIENT CHARACTERISTICS  Frail/Disabled:  Homebound:  Filipino:  0  Japanese:  0  Korean:  0  Uetnamese:  0  Guamanian:  0	Male:	2	Chinese:	0
Total:  OTHER CLIENT CHARACTERISTICS  Frail/Disabled:  Homebound:  I Guamanian:  Japanese:  0  0  Comparison of the property o	Female:	2	Filipino:	0
Total:  OTHER CLIENT CHARACTERISTICS  Frail/Disabled:  Homebound:  1 Guamanian:  0  Vietnamese:  0	Client Declined to Provide Information:	0	·	
Frail/Disabled:  Homebound:  1 Guamanian:  0	Total:	4		
Frail/Disabled: 3 Vietnamese: 0 Homebound: 1 Guamanian: 0	OTHER CLIENT CHARACTERISTICS		Laotian:	0
Homebound: 1 Guamanian: 0		3	Vietnamese:	0
	Homebound:	1	Guamanian:	0
	Lives Alone:	1	Hawaiian:	0
Institutionalized: 0 Samoan: 0	Institutionalized:		Samoan:	
Suspected Victim of Elder Abuse/Exploitation:  Other Asian/Pacific Islander:  0	Suspected Victim of Elder Abuse/Exploitation:		Other Asian/Pacific Islander:	
Limited English:  0 Race Unknown/Some Other Race: 0		r		
Rural: 4 Client Declined to Provide Information: 0				
Greatest Economic Need (Minority):  0 Total: 4				
Greatest Economic Need (Non-Minority):  0	, ,,	, ,		,

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Sierra

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 4

Quarter. 4									
PSA: 4	AAA Name: A	rea 4 Agency o	n Aging						
AAA Contact N	ame: Linda Berry		AAA (	Contact Phone	:		AAA Contac	t Email:	
Provider	Name: Community Le	egal, Inc.			Co	unty(ies): Sierra			
Provider (	Contact Name: <i>Megan</i> :	Sasaki	Provid	ler Contact Ph	one: <b>530 2</b>	65-3425	Provider Cor	ntact Email:	megan@communitylegal.
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:		0		0	С		0	
G2. Elder	Abuse/Neglect/Exploitat	ion:	0		0	С		0	
G3. Other	Individual Rights:		0		0	C		0	
MISCELLANEOU	JS								
H1. Estato	e Planning/Wills/Trusts:		0		0	C		0	
H2. Adva	nce Health Care Directive	es (AHCD):	0		0	<u> </u>		0	
H3. Finan	cial Powers of Attorney:		0		0			0	
H4. Other	Miscellaneous:		3		3			0	
т	OTAL CASES OPENED	IN QUARTER:	4	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
		,		TOTAL COL	-	TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
					3	C		1	
т	OTAL ESTIMATED CAS	SE WORK HOU	RS SPENT:	43		•			
			ļr.		TN/ITIEO E	NATA			
			/COMMUNITY ED						
		INFORM	ATION ON SPECIA	AL OUTREAC					
Date	Location (If Applicable)	Type of Out	reach Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
4/17/18	FREED	Meeting wit collaboratio	h coordinator at FF n/services	REED re	Aging and groups	d Disability resource	5	5	
4/13/18	Grass Valley, CA	Executive D	irector Academy/N	etworking		her local non profits e similar clients	20	4	
5/10/18	Nevada City, CA	Bar Associa	tion Dinner			ng with potential pro orneys & donors	35	1	
	TOTAL # OF S	SPECIAL OUTRI	EACH ACTIVITIES	IN THE QUA	RTER:	3			
TOTAL ES	TIMATED # OF SPECIA					10			
	INFORM	NATION ON CO	MUNITY LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic			Targeted .	Audience	Est # of Participant	Est. s Hours	
5/4/18	Nevada City, CA	Family Law	101		People wi	ith family law issues	5	5	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Sierra

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

5/9/18	Nevada City, CA	Family Law	People with family law issues	5	5
4/25/18	Nevada City, CA	Record Clearing		3	3
5/23/18	Nevada City, CA	Family Law		5	5
5/23/18	Nevada City, CA	Record Clearing		3	3
6/7/18	Grass Valley, CA	Landlord/Tenant	People with housing issues	3	3
6/27/18	Grass Valley, CA	Record Clearing		3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 197

Total Cases Closed in Quarter: 178

Total Units of Service for Quarter (Unit=1 Hour): 852

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 41 Two or More Races: 65-74: Caucasian: 97 118 75-84: African American: 38 42 85+: Native American/Native Alaskan: 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 197 Asian Indian: **CLIENT GENDER** Cambodian: Male: 59 Chinese: Female: 138 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 197 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 120 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 1110 Institutionalized: Samoan: 0 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 5 Race Unknown/Some Other Race: 29 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 21 197 Greatest Economic Need (Non-Minority): 30 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

18

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	15	13	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	2	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	79	66	7	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	12	1	0
E3. Other Housing:	6	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	5	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	9	7	1	0
F4. Other Income Maintenance:	2	2	1	0

Fiscal Year: 2017-2018

Quarter: 4 PSA: 4 AAA Name: Area 4 Agency on Aging AAA Contact Phone: AAA Contact Email: AAA Contact Name: Linda Berry Provider Name: Sacramento Senior Legal Services County(ies): Sacramento Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net Provider Contact Name: Rachel Baca **INDIVIDUAL RIGHTS** 0 0 0 G1. Immigration/Naturalization: 0 9 G2. Elder Abuse/Neglect/Exploitation: 10 1 0 10 G3. Other Individual Rights: 12 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 13 27 0 0 3 0 H2. Advance Health Care Directives (AHCD): 3 0 2 2 H3. Financial Powers of Attorney: 0 0 0 H4. Other Miscellaneous: 0 0 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 197 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 164 14 TOTAL ESTIMATED CASE WORK HOURS SPENT: 794 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA** 

		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
4/17/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	5 2.
4/20/18	Mission Oaks Community Center	Overview of LSNC Services at MORPD Health Faire	Seniors	21 3.8
4/21/18	Valley High Community Park	Overview of LSNC Services at Shabazz Safety & Family Fun	Low Income Families	45 3
4/28/18	Cordova Community Center	Overview of LSNC Services at Kids Day in the Park	Families	120
4/29/18	CSUS Sacramento	Overview of LSNC Services at 6th Annual Hmong Community Health Fair	Hmong Community	100 5.2
5/8/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	1 1.5
5/8/18	Sacramento State Capitol	Overview of SLH Services at Senior Rally	Seniors	40 2.6

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

5/17/18	Citrus Heights Community Center	Overview of SLH Services at SOAR Senior Health Fair	Seniors 50	3.8
5/18/18	Cesar Chavez Intermediate School	Overview of LSNC Services at Nakland Children's Carnival	Low Income Families 45	4
5/29/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims 2	2.2
5/30/18	Senior Center of Elk Grove	Overview of SLH Services at Senior Day in the Park	Seniors 81	3.5
6/15/18	Stanford Settlement Seniors Center	Overview of SLH Services @ 26th Annual Senior Health & Information Fair	Seniors 30	2.7
6/19/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims 2	3.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

	INFORMA	TION ON COMMUNITY LEGAL EDUCATION	I PROGRAMS/ACTIVITIES	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hou
4/23/18	Cordova Senior	Overview of SLH Services Presentation	Seniors	6 2
5/9/18	Mercy Housing; Creekview Manor	Presentation on Overview of Sacramento Senior Services	Seniors	2 1
5/16/18	Stanford Settlement Senior Center	Presentation on Overview of Sacramento Senior Services	Seniors	35 1
5/29/18	Eskaton Jefferson Manor	Estate & Advance Planning	Seniors	14
6/4/18	Hart Senior Center	IHSS & Overview of LSNC Services	Seniors	2 3
6/5/18	Mercy Housing; Russel Manor	Overview of Sacramento's Senior Legal Hotline	Seniors	11 2
6/19/18	Pioneer Towers	Overview of Sacramento's Senior Legal Hotline	Seniors	10 2
6/29/18	ACC Seniors Services	Pension Presentation	Seniors	3 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Yuba

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

Total Unduplicated Client Count for Quarter: 10

Total Cases Closed in Quarter: 7

Total Units of Service for Quarter (Unit=1 Hour): 59

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 2 60-64: Two or More Races: 65-74: 5 Caucasian: 5 75-84: African American: 0 1 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: Total: 10 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 6 Chinese: 0 Female: 4 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 10 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 4 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 5 5 Greatest Economic Need (Minority): Total: 0 10 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc.

Provider Contact Name: Megan Sasaki

Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

County(ies): Yuba

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	1	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	2	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0		
E3. Other Housing:	2	2	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2017-2018

Quarter: 4	
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PSA: 4	AAA Name: A	rea 4 Agency	on Aging						
AAA Contact	Name: Linda Berry			AAA Contact Pho	ne:		AAA Contac	t Email:	
Provid	er Name: Community Le	gal, Inc.			Co	ounty(ies): Yuba			
Provide	er Contact Name: <i>Megan</i> S	Sasaki		Provider Contact	Phone: <b>530</b> 2	265-3425	Provider Cor	ntact Email:	megan@communitylegal.
INDIVIDUAL R	RIGHTS								
G1. Im	migration/Naturalization:		C		0	0		0	
G2. Eld	er Abuse/Neglect/Exploitati	on:	С		0	0		0	
G3. Oth	ner Individual Rights:		C		0	0		0	
MISCELLANE	ous								
H1. Est	ate Planning/Wills/Trusts:		C		0	0		0	
H2. Adv	vance Health Care Directive	s (AHCD):	C		0	0		0	
H3. Fin	ancial Powers of Attorney:		C		0	0		0	
H4. Oth	ner Miscellaneous:		3		1	0		0	
	TOTAL CASES OPENED I	N QUARTER	1	TOTAL C	ASES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
			,	TOTAL C		TOTAL LIMITED	TOTAL LE		
				AND A	DVICE	ADD. SERVICES	REPRESENT		
					7	0		0	
	TOTAL ESTIMATED CAS	SE WORK HO	URS SPENT	22					
		OUTREAC	CH/COMMUN	IITY EDUCATION	ACTIVITIES I	DATA			
		INFORI	MATION ON	SPECIAL OUTREA	CH ACTIVIT	IES			
Date	Location	Type of O	utreach Activ	ity		argeted By	Est # of	Est.	
	(If Applicable)				Outreach		People Reached	Hours	
4/17/18	FREED		vith coordinat ion/services	or at FREED re	Aging an groups	d Disability resource	5	5	
4/13/18	Grass Valley, CA	Executive	Director Acad	demy/Networking		her local non profits e similar clients	20	4	
5/10/18	Nevada City, CA	Bar Assoc	iation Dinner			ng with potential pro orneys & donors	35	1	
	TOTAL # OF S	DECIAL OUT	DEACH ACT	VITIES IN THE QU	IADTED:	3			
TOTAL	ESTIMATED # OF SPECIA				_	10			
IOIALI					,				
			I YTINUMMC	EGAL EDUCATIO					
Date	Location	Topic			Targeted	Audience	Est # of Participant	Est. s Hours	
F/4/10	(If Applicable)	Enmile La	101		Doorlo	ith family law issue-	5		
5/4/18	Nevada City, CA	Family La	M IOI		Peoble w	ith family law issues	5	2	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Community Legal, Inc. County(ies): Yuba

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

5/9/18	Nevada City, CA	Family Law	People with family law issues	5	
4/25/18	Nevada City, CA	Record Clearing		3	
5/23/18	Nevada City, CA	Family Law		5	
5/23/18	Nevada City, CA	Record Clearing		3	
6/7/18	Grass Valley, CA	Landlord/tenant clinic		3	
6/27/18	Grass Valley, CA			3	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4			
PSA: 4 AAA Name: Area 4 Agen	cy on Aging		
AAA Contact Name: Linda Berry	AAA Contac	ct Phone:	AAA Contact Email:
Provider Name: Sutter		County(ies): Sutter	
Provider Contact Name: Megan Sasaki	Provider Co	ontact Phone: <b>530 265-3425</b>	Provider Contact Email: megan@communitylegal
Total U	Induplicated Client Count for	Quarter: 4	
	Total Cases Closed in	Quarter: 4	
Total Units of	of Service for Quarter (Unit=:	1 Hour): 51	
CLIENT CHA	ARACTERISTICS FOR U IN CASES OPENED TH	NDUPLICATED CLIENTS HIS QUARTER	
CLIENT AGE	CLIE	NT RACE	
60-64:	1	Two or More Races:	0
65-74:	1	Caucasian:	3
75-84:	1	African American:	0
85+:	1	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	4	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	2	Chinese:	0
Female:	2	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	0
Total:	4	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	2	Vietnamese:	0
Homebound:	0	Guamanian:	0
Lives Alone:	0	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	1	Other Asian/Pacific Islander:	0
Limited English:	0	Race Unknown/Some Other Race:	0
Rural:	3	Client Declined to Provide Information:	1
Greatest Economic Need (Minority):	2	Гotal:	4
Greatest Economic Need (Non-Minority):	0		-

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Sutter County(ies): Sutter

Provider Contact Name: *Megan Sasaki* Provider Contact Phone: *530 265-3425* Provider Contact Email: *megan@communitylegal.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE								
A1. Bankruptcy/Debt Collection:		0	0	0	0			
A2. Contracts/Warranties:		0	0	0	0			
A3. Other Consumer/Finance:		1	1	0	0			
EMPLOYMENT								
B1. Discrimination:		0	0	0	0			
B2. Other Employment:		0	0	0	0			
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0			
C2. Conservatorship:		0	0	0	0			
C3. Other Family:		1	1	0	0			
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:		o	0	0	0			
D2. Medicare:		0	0	0	0			
D3. Other Health/Community Based Care:		0	0	0	0			
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):		0	0	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0			
E3. Other Housing:		0	0	0	0			
INCOME MAINTENANCE								
F1. Social Security:		0	0	0	0			
F2. Supplemental Security Income (SSI):		0	0	0	0			
F3. Pensions/Retiree Benefits:		0	0	0	0			
F4. Other Income Maintenance:		0	0	0	0			

Fiscal Year: 2017-2018

Quarter:	4		

PSA: 4	AAA Name: A	rea 4 Agency on A	Aging						
AAA Contact N	ame: <i>Linda Berry</i>		AAA	Contact Phone			AAA Contact	Email:	
Provider	Name: Sutter				Co	unty(ies): Sutter			
Provider (	Contact Name: <i>Megan</i> \$	Sasaki	Prov	vider Contact Ph	one: <i>530 2</i>	65-3425	Provider Cont	tact Email:	megan@communitylegal.
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitati	ion:	0		0	0		0	
G3. Other	Individual Rights:		0		0	0		0	
MISCELLANEO	JS								
H1. Estat	e Planning/Wills/Trusts:		0		0	0		0	
H2. Adva	nce Health Care Directive	s (AHCD):	0		0	0		0	
H3. Finan	cial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		2		2	0		0	
т	OTAL CASES OPENED	IN QUARTER:	4	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE	
				TOTAL COU		TOTAL LIMITED	TOTAL LEG		
				AND ADV		ADD. SERVICES	REPRESENTA		
					4	0		0	
1	OTAL ESTIMATED CAS	SE WORK HOURS	S SPENT:	14					
		OUTREACH/C	OMMUNITY E	DUCATION AC	TIVITIES D	DATA			
		INFORMAT	ION ON SPEC	IAL OUTREACH	ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outrea	ach Activity		Groups Ta Outreach	argeted By	People	Est. Hours	
	, ,,						Reached		
4/17/18	FREED	Meeting with collaboration/	coordinator at services	FREED re	Aging and groups	d Disability resource	5	5	
4/13/18	Grass Valley, CA	Executive Dire	ector Academy	/Networking		ner local non profits e similar clients	20	4	
5/10/18	Nevada City, CA	Bar Associatio	n Dinner			ng with potential pro orneys & donors	35	1	
	TOTAL # OF S	DECIAL OUTDEA	CH ACTIVITIE	ES IN THE OHAS	OTED:	2			
TOTAL ES		PECIAL OUTREA				3			
TOTAL ES	STIMATED # OF SPECIA					10			
	INFORM	ATION ON COMM	IUNITY LEGA	L EDUCATION	PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participants	Est. Hours	
5/4/18	Nevada City, CA	Family Law 10	)1		People wi	th family law issues	5	5	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: AAA Contact Email:

Provider Name: Sutter County(ies): Sutter

Provider Contact Name: Megan Sasaki Provider Contact Phone: 530 265-3425 Provider Contact Email: megan@communitylegal.

5/9/18	Nevada City, CA	Family Law	People with family law issues	5	5
4/25/18	Nevada City, CA	Record Clearing		3	3
5/23/18	Nevada City, CA	Family Law		5	5
5/23/18	Nevada City, CA	Record Clearing		3	3
6/7/18	Grass Valley, CA	Landlord Tenant Clinic		3	3
6/27/18	Grass Valley, CA	Record Clearing		3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 710-8365 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode County(ies): Placer

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker@lsnc.net

96

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 611

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 27 Two or More Races: 65-74: 44 Caucasian: 85 75-84: African American: 22 3 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 100 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 38 Chinese: 0 Female: 62 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 100 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 61 0 Homebound: Guamanian: 18 0 Lives Alone: Hawaiian: 59 Institutionalized: Samoan: 2 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 39 3 Greatest Economic Need (Minority): 6 Total: 100 Greatest Economic Need (Non-Minority): 42 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 710-8365 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode County(ies): Placer

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	_			
A1. Bankruptcy/Debt Collection:	2	1	0	0
A2. Contracts/Warranties:	11	11	0	0
A3. Other Consumer/Finance:	4	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	35	33	0	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	9	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	2	0	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name:	Area 4 Agency on A	Aging						
AAA Contact Name: Linda Berry		AAA C	ontact Phone:	916 710	-8365	AAA Contact E	mail: <i>Ibei</i>	rry@agencyonaging4.org
Provider Name: LSNC - Mot	her Lode	County(ies): Placer						
Provider Contact Name: W.H.	Whitaker	Provide	er Contact Ph	one: <b>530 2</b>	17-4026	Provider Contact Email: hwhitaker@lsnc.net		hwhitaker@lsnc.net
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization		0		1	0		0	
G2. Elder Abuse/Neglect/Explo	tation:	4		3	0		0	
G3. Other Individual Rights:		0		0	0		0	
MISCELLANEOUS								
H1. Estate Planning/Wills/Trust	s:	17		17	0		0	
H2. Advance Health Care Direc	tives (AHCD):	3		3	0		0	
H3. Financial Powers of Attorne	y:	0		0	0		0	
H4. Other Miscellaneous:		5		6	0		0	
TOTAL CASES OPEN	D IN QUARTER:	101	TOTAL CAS	SES CLOS	ED IN QUARTER BY (	CASE CLOSED	CODE	
			TOTAL COU AND ADV	-	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTAT		
		j		94	0		2	
TOTAL ESTIMATED	ASE WORK HOURS	SPENT:	582					
		OMMUNITY EDI	ICATION AC	TIVITIES F	ΛΤΛ			
	OUTREACTIO	OMMONT ED	JOANION AO	IIVIIILO L	/AIA			
TOTAL # O	SPECIAL OUTREA	CH ACTIVITIES I	IN THE QUAF	RTER:	0			
TOTAL ESTIMATED # OF SPE	CIAL OUTREACH AC	TIVITY HOURS	IN THE QUAF	RTER:	0			
INFO	RMATION ON COMM	UNITY LEGAL E	EDUCATION I	PROGRAM	IS/ACTIVITIES			
Date Location	Topic			Targeted /		Est # of	Est.	
(If Applicable)	. 56.5			· a. gotou /		Participants I		
4/2018 Auburn	Calls and plan	ning future prese	ntations	Older adu	Its and social services	30	1	
4/2018 Auburn	Research, prep	and planning fo	or outreach		ty agencies and	20	2	
				businesse Older Adu	s that provide service t ults	0		
4/3/18 Rocklin and Aubu		llaborative meetii available to olde		Older adu families	lts, caregivers and	25	3	
4/10/18 Auburn - Subsidiz Housing for Senio		N: Legal Tools fo dependence	or	Low Inco	me Older Adults	4	2	
4/19/18 Auburn	PRESENTATIO Maintaining In	N: Legal Tools fo dependence	or	Older Adu	ılts and Families	20	3	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry AAA Contact Phone: 916 710-8365 AAA Contact Email: Iberry@agencyonaging4.org

Provider Name: LSNC - Mother Lode

County(ies): Placer

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker@lsnc.net

4/24/18	Rocklin and Auburn	Placer MDT collaborative meeting to update service available to older adults and disabled and plan outreach	Older adults, caregivers and families	250	
5/2018	Roseville Galleria June 2018	Planning for Aging Gracefully	Seniors and their families	500	
6/23/18	Roseville Galleria	PRESENTATION: Aging Gracefully	Caregivers, families of vulnerable Seniors and Seniors	215	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 36

Total Cases Closed in Quarter: 57

Total Units of Service for Quarter (Unit=1 Hour): 96

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 8 60-64: Two or More Races: 65-74: 18 Caucasian: 20 75-84: African American: 6 2 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 36 Asian Indian: **CLIENT GENDER** Cambodian: Male: 24 Chinese: Female: 12 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 36 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 24 0 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 6 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 7 0 Greatest Economic Need (Minority): Total: 16 36 Greatest Economic Need (Non-Minority): 13 Greatest Economic Need (Minority Status Unknown): 0

10

Fiscal Year: 2017-2018

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUAR d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		7	10	4	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	1	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		2	3	2	1
D2. Medicare:	(	0	0	0	0
D3. Other Health/Community Based Care:		1	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1!	5	11	3	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		1	1	0	0
F2. Supplemental Security Income (SSI):		1	2	0	0
F3. Pensions/Retiree Benefits:		1	0	0	0
F4. Other Income Maintenance:	:	1	0	1	0

Fiscal Year: 2017-2018

Quarter: 4									
PSA: 4	AAA Name: Area 4 A	lgency on Aging							
AAA Contact Name:			AAA Contact Phone	AAA Contact Phone:			AAA Contact Email:		
Provider Name:	Provider Name: Legal Services of Northern California			County(ies	): Yolo				
Provider Contact I	Name: <i>Alysa Meyer</i>		Provider Contact Ph	one: <b>530 662-1065</b>		Provider Contact Email: 6	ameyer@lsnc.ne		
INDIVIDUAL RIGHTS									
G1. Immigration/N	Naturalization:	0		0	1	0			
G2. Elder Abuse/N	Neglect/Exploitation:	2		2	1	1			
G3. Other Individu	ual Rights:	1		1	0	0			
MISCELLANEOUS				-					
H1. Estate Plannir	ng/Wills/Trusts:	0		2	0	0			
H2. Advance Heal	th Care Directives (AHC	CD): 4		0	1	0			
H3. Financial Pow	ers of Attorney:	0		0	4	0			
H4. Other Miscella	ineous:	0		0	0	0			
TOTAL CA	ASES OPENED IN QUA	ARTER: 36	TOTAL CA	SES CLOSED IN Q	UARTER BY C	ASE CLOSED CODE			
		r	TOTAL COL		LIMITED	TOTAL LEGAL			
			AND AD\		SERVICES	REPRESENTATION			
				33	18	6			
TOTAL E	STIMATED CASE WO	RK HOURS SPENT:	86						
	OU	ITREACH/COMMUNI	TY EDUCATION AC	TIVITIES DATA					
				_					
	TOTAL # OF SPECIA	L OUTREACH ACTIV	ITIES IN THE QUA	RTER:	0				
TOTAL ESTIMATE	D # OF SPECIAL OUT	REACH ACTIVITY H	OURS IN THE QUA	RTER:	0				
	INFORMATION	ON COMMUNITY LE	EGAL EDUCATION	PROGRAMS/ACTIV	VITIES				
Date Loca	tion Top	pic		Targeted Audience	e	Est # of Est.			
(If App	plicable)					Participants Hours			
4/5/18 Espa	rto	esentation on long ter	m care planning	Older adults		15 5			
6/13/18 Woo	dland Fa	ir housing LSNC's serv	vices	Older and disabled	d adults	8 5			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2017-2018

Quarter: 4

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell AAA Contact Phone: 415 473-6947 AAA Contact Email: jcottrell@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Laurie Joyce Provider Contact Phone: 415 492-0230 ext 303 Provider Contact Email: Ljoyce@legalaidmarin.org

Total Unduplicated Client Count for Quarter: 118

Total Cases Closed in Quarter: 104

Total Units of Service for Quarter (Unit=1 Hour): 520

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 35 Two or More Races: 65-74: 51 Caucasian: 84 75-84: African American: 28 5 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 118 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 42 Chinese: 0 Female: 76 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 118 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 33 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 79 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 6 Limited English: 11 Race Unknown/Some Other Race: 15 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 10 118 Greatest Economic Need (Non-Minority): 27 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino: 15

Fiscal Year: 2017-2018

Quarter: 4

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell AAA Contact Phone: 415 473-6947 AAA Contact Email: jcottrell@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Laurie Joyce Provider Contact Phone: 415 492-0230 ext 303 Provider Contact Email: Ljoyce@legalaidmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	0	0	0
A2. Contracts/Warranties:	3	1	2	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	2	4	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	16	10	9
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	4	0	1
E3. Other Housing:	1	3	0	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 5 AAA Name: Marin County D	ivision of Aging an	d Adult Services			
AAA Contact Name: Jenay Cottrell	AAA C	ontact Phone: 415 473	-6947	AAA Contact Email: jco	ttrell@marincounty.org
Provider Name: Legal Aid of the North Bay		Co	unty(ies): Marin Cou	nty	
Provider Contact Name: Laurie Joyce	Provide	er Contact Phone: <b>415 4</b>	92-0230 ext 303	Provider Contact Email:	Ljoyce@legalaidmarin.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	12	5	6	1	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	25	19	1	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	1	0	0	0	
H4. Other Miscellaneous:	11	4	1	0	
TOTAL CASES OPENED IN QUARTER:	118	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		65	25	14	
TOTAL ESTIMATED CASE WORK HO	JRS SPENT:	448			

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours				
4/25/18	LAM	Small Claims	Low Income Residents	3	9				
5/4/18	Tiburon	Renters Rights	Seniors	4	2				
5/18/18	LAM	Workers Comp	Low Wage Workers	7	17				
5/19	Unitarian Church	Renters Rights	Low Income Tenants	25	5				
5/31	LAM	Insurance Coverage	Low Income Residents	1	30				
6/1/18	Warner Creek	Seniors Housing Issues	Seniors	10	3				
6/13	McGinnis Golf Club	Marin Retired Teachers	Seniors	30	3				
6/19	LAM	Bankruptcy	Low Income residents	1	3				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 72

Fiscal Year: 2017-2018

Quarter: 4

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Jenay Cottrell AAA Contact Phone: 415 473-6947 AAA Contact Email: jcottrell@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Laurie Joyce Provider Contact Phone: 415 492-0230 ext 303 Provider Contact Email: Ljoyce@legalaidmarin.org

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centero Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Brandie Sendziak, Esq., & Lydia Provider Contact Phone: 415-553-3403 Provider Contact Email: brandie@Ircl.org

22

Total Unduplicated Client Count for Quarter: 22

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 526

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: 12 Caucasian: 75-84: African American: 3 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 22 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 11 Chinese: 0 Female: 11 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 22 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 15 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 22 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

14

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centero Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Brandie Sendziak, Esq., & Lydia Provider Contact Phone: 415-553-3403 Provider Contact Email: brandie@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		 unsel and vice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:		0	0	0
A2. Contracts/Warranties:		0	0	0
A3. Other Consumer/Finance:		0	0	0
EMPLOYMENT				
B1. Discrimination:		0	0	0
B2. Other Employment:		0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0
C2. Conservatorship:		0	0	0
C3. Other Family:		0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	6	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	1	4	0
F2. Supplemental Security Income (SSI):	5	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 4

guartor. 4									
PSA: 6	AAA Name: Dep	artment of Aging					****		
	me: <i>Michael Zaugg</i>		,	AAA Contact Phone	: 415-355-				chael.zaugg@sfgov.org
	Name: La Raza Centero						unty of San		
Provider C	ontact Name: Brandie Se	endziak, Esq., & l	Lydia	Provider Contact Ph	one: <b>415-5</b> 5	53-3403	Provider C	ontact Email:	: brandie@lrcl.org
INDIVIDUAL RIGH	ITS								
G1. Immig	ration/Naturalization:		2		2	0		0	•
G2. Elder A	Abuse/Neglect/Exploitation	n:	0		0	0		0	
G3. Other 1	Individual Rights:		0		0	0		0	
MISCELLANEOU:	S						•		
H1. Estate	Planning/Wills/Trusts:		2		2	0		0	•
H2. Advand	ce Health Care Directives (	(AHCD):	0		0	0		0	
H3. Financi	ial Powers of Attorney:		0		0	0		0	
H4. Other I	Miscellaneous:		1		1	0		0	
TO:	TAL CASES OPENED IN	OUARTER:	22	TOTAL CAS	SES CLOSE	D IN QUARTER BY	CASE CLOS	SED CODE	
	TAE GAGES OF EITED IN	GOARTER.	ZZ	TOTAL COL		TOTAL LIMITED	TOTAL I		
				AND ADV	'ICE	ADD. SERVICES	REPRESEN	NTATION	
					16	6		0	•
тс	OTAL ESTIMATED CASE	WORK HOURS	PENT:	486					
			P	TY EDUCATION AC	TIVITIES D	ATA			Ī
		OUTREACH/CO	IVIIVIONII	IT EDUCATION AC	HIVITIES D	AIA			
		INFORMATIO	N ON SI	PECIAL OUTREAC	H ACTIVITIE	ES			
Date	Location	Type of Outreac	n Activity	/	Groups Ta Outreach	rgeted By	Est # of	Est. Hours	
	(If Applicable)				Outreach		People Reached		
2010	LDCI	La Dana Cantua	Lagal Ca	nian Clinian waaldu	Eldouby and	d Diaghlad			
2018	LRCL	in-house clinic	Legai Se	nior Clinic: weekly	Elderly and	i Disabled		13 0	
2018	Curry Senior Center		gal clinic	: First Thursday of	low-incom	e seniors and disable	T E	9 0	
,		every month on	MOU wit	th Curry Senior			,	,	
2010	20th Ct Coning Conton	Center	) - ut - u - u - l	in Maatinga, Mat	lead avea			20 40	
2018	30th St Senior Center			nip Meetings: Met oviders in various	llocal area	service providers		30 40	
		areas such as m							
		supportive care,		, counseling, rvices, fraud and					
		abuse preventio	n, and in	ntercultural					
		communication	and serv	ice management					

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centero Legal, Inc. County(ies): City & County of San Francisco

Provider Contact Name: Brandie Sendziak, Esq., & Lydia Provider Contact Phone: 415-553-3403 Provider Contact Email: brandie@Ircl.org

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415-757-4507 Provider Contact Email: Ichiera@Jaesf.org

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 165

Total Units of Service for Quarter (Unit=1 Hour): 1824

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 41 Two or More Races: 3 65-74: 108 Caucasian: 113 75-84: African American: 44 35 85+: Native American/Native Alaskan: 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 214 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 112 Chinese: 26 Female: 102 Filipino: 6 Client Declined to Provide Information: 0 Japanese: 4 Total: 214 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 118 1 Homebound: Guamanian: 10 0 Lives Alone: Hawaiian: 114 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 25 1 Limited English: 38 Race Unknown/Some Other Race: 17 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 59 214 Greatest Economic Need (Non-Minority): 56 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

28

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera Provider Contact Phone: 415-757-4507 Provider Contact Email: Ichiera@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	1	2	1
A2. Contracts/Warranties:	2	0	1	1
A3. Other Consumer/Finance:	10	7	4	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	0	1	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	110	73	2	16
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	3	0	1
F2. Supplemental Security Income (SSI):	14	6	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6 AAA Name: Department of Ag	ing and Adult S	Services AAA							
AAA Contact Name: Michael Zaugg	AAA	AAA Contact Phone: 415-355-6790			chael.zaugg@sfgov.org				
Provider Name: Legal Assistance to the Elder!	y	Co	unty(ies): San Franc	isco					
Provider Contact Name: Laura Slade Chiera	Prov	ider Contact Phone: <b>415-7</b>	Provider Contact Email	lchiera@laesf.org					
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	0	0	0	0					
G2. Elder Abuse/Neglect/Exploitation:	25	18	0	2					
G3. Other Individual Rights:	0	0	0	0					
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:	11	4	1	3					
H2. Advance Health Care Directives (AHCD):	0	0	0	0					
H3. Financial Powers of Attorney:	2	0	0	1					
H4. Other Miscellaneous:	11	7	1	3					
TOTAL CASES OPENED IN QUARTER:	TOTAL CASES OPENED IN QUARTER: 214 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION					
		123	12	30					
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	1824							
OUTREACH/	COMMUNITY E	DUCATION ACTIVITIES	DATA						
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0									
			0						
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:									
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:									
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:									

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 40

Total Units of Service for Quarter (Unit=1 Hour): 621

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 37 Caucasian: 10 75-84: African American: 24 2 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 99 Asian Indian: 0 **CLIENT GENDER** Cambodian: 1 Male: 39 Chinese: 48 Female: 60 Filipino: 17 Client Declined to Provide Information: 0 Japanese: 9 Total: 99 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 53 Vietnamese: 4 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 Limited English: 54 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 90 99 Greatest Economic Need (Non-Minority): 5 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: *Esther Leong* Provider Contact Phone: *415-567-6255* Provider Contact Email: *eleong@apilegaloutreach.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE	<u> </u>					
A1. Bankruptcy/Debt Collection:	1	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	5	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	0	0		
C2. Conservatorship:	4	0	0	0		
C3. Other Family:	11	0	0	2		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	10	6	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	3	4	0	0		
INCOME MAINTENANCE						
F1. Social Security:	9	2	0	0		
F2. Supplemental Security Income (SSI):	1	0	0	0		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	2	2	0	0		

Fiscal Year: 2017-2018

Quarter: 4

Quarter: 4									
PSA: 6	AAA Name: Depa	artment of A							
	me: <i>Michael Zaugg</i>			Contact Phone				=mail: <b>mic</b>	hael.zaugg@sfgov.org
	lame: Nihonmachi Lega		_			unty(ies): San Franc			
Provider Co	ontact Name: <i>Esther Leo</i>	ng	Provid	er Contact Ph	one: <b>415-5</b>	67-6255	Provider Cont	act Email:	eleong@apilegaloutreach.
INDIVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:	ļ	18		8	0		0	
G2. Elder A	buse/Neglect/Exploitation:	:	14		4	0		0	
G3. Other I	individual Rights:	ļ	6		0	0		0	
MISCELLANEOUS	3								
H1. Estate I	Planning/Wills/Trusts:		11		6	0		0	
H2. Advanc	ce Health Care Directives (	AHCD):	0		0	0		0	
H3. Financia	al Powers of Attorney:	l	2		0	0		0	
H4. Other N	Miscellaneous:	l	7		6	0		0	
тот	TAL CASES OPENED IN	QUARTER:	109	TOTAL CAS	SES CLOS	ED IN QUARTER BY O	CASE CLOSED	CODE	
				TOTAL COU	INSEL	TOTAL LIMITED	TOTAL LEG	AL	
				AND ADV		ADD. SERVICES	REPRESENTA		
					38	0		2	
то	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	546					
		OUTREACH	/COMMUNITY ED	UCATION AC	TIVITIES D	DATA			
		INFORMA	ATION ON SPECIA	L OUTREACI	H ACTIVITI	IES			
Date	Location		reach Activity			argeted By	Est#of I	≣st.	
Buto	(If Applicable)	1,700 01 044	edon / touvity		Outreach	argotou Dy		Hours	
Spring 201	APILO Office	Newsletter:	Senior Rights Bulle	etin	General P	Public, Service Providers	10000	12	
6/20/2018	HAS	Commission	1 Hearing		General P	Public	0	5	
4/18/2018		API Commu	inity Paternetship M	1eeting	Attendees	s/Service Providers	0	3	
	TOTAL # OF SDE	CIAL OUTPE	EACH ACTIVITIES	IN THE OHAL	OTED:	3			
TOTAL EST									
TOTAL ESTI	IMATED # OF SPECIAL (				r	20			
		ION ON COM	MMUNITY LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participants	Est. Hours	
4/18/2018	APILO Office	SSI Sppeal Training	Training/ Medical B	Senefits	Service P	roviders	5	1	
5/15/2018	Kimochi	Kimochi Far	nily Caregiver Train	ning	Caregiver	'S	10	20	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

6/13/2018	Self Help Lady Shaw	WEADD Campaign	General Public	70	24
4/16/2018	Senior Center Pilipino Senior Center	Pilipino Senior Center Training	Genral Public	10	2
6/12/2018	Bayview Senior	Meals on Wheels	Service Providers	75	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 55

21

0

Fiscal Year: 2017-2018 Quarter: 4 PSA: 6 AAA Name: Department of Aging and Adult Services AAA AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sgov.org Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco Provider Contact Name: Irma Aronce, Grants Manager Provider Contact Phone: 415-355-6790 Provider Contact Email: irmaa@advancing justice-Total Unduplicated Client Count for Quarter: 34 Total Cases Closed in Quarter: 28 Total Units of Service for Quarter (Unit=1 Hour): 647 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 15 60-64: Two or More Races: Ca 65-74: 12 75-84: 5 Af 85+: Na Client Declined to Provide Information: As 0 Total: 34 **CLIENT GENDER** Male: 18 Female: 16 Client Declined to Provide Information: 0 Total: 34

#### **OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:

Homebound:

Lives Alone:

	,
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	37
Rural:	0
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### **CLIENT ETHNICITY**

Hispanic/Latino:	0
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	-
Caucasian:	0
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	23
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	34

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants Manager Provider Contact Phone: 415-355-6790 Provider Contact Email: irmaa@advancing justice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	4	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	29	22	0	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2017-2018

Quarter: 4

Qualto											
PSA:	: 6 A	AAA Name: Departm	ent of Agi	ng and Adu	It Serv	ices AAA					
AAA (	Contact Name: Mic	chael Zaugg		A	AA Cor	ntact Phone: 415-3	5-6790		AAA Contac	t Email: <i>mic</i>	hael.zaugg@sgov.org
	Provider Name: A	Asian Americans Ad	vancing Ju	ıstice - Asia	n Law	Caucus C	ounty(ies	s): San Franci	sco		
	Provider Contact Na	ame: <i>Irma Aronce,</i> (	Grants Man	nager Pi	rovider	Contact Phone: 415	355-6790	)	Provider Co	ntact Email:	irmaa@advancing justice
INDIVID	DUAL RIGHTS										
	G1. Immigration/Na	turalization:		0		0		0		0	
	G2. Elder Abuse/Neg	glect/Exploitation:		0		0		0		0	
	G3. Other Individual	l Rights:		0		0		0		0	
MISCE	LLANEOUS										
	H1. Estate Planning/	/Wills/Trusts:		0		O		0		0	
	H2. Advance Health	Care Directives (AHC	CD):	0		0		0		0	
	H3. Financial Powers	s of Attorney:		0		0		0		0	
	H4. Other Miscellane	eous:		0		0		0		0	
	TOTAL CAS	SES OPENED IN QUA	ARTER:	34		TOTAL CASES CLC	SED IN C	UARTER BY C	ASE CLOSE	ED CODE	
			·			TOTAL COUNSEL AND ADVICE		L LIMITED SERVICES	TOTAL LE		
						24		0		4	
	TOTAL ES	TIMATED CASE WO	RK HOURS	S SPENT:		632					
		OU	JTREACH/0	COMMUNITY	Y EDUC	CATION ACTIVITIES	DATA				
			INFORMAT	TON ON SPI	ECIAL	OUTREACH ACTIVI	TIES	<del></del>			
D	Date Locatio (If Applic	,	pe of Outre	ach Activity		Groups Outreac	Γargeted l า	Ву	Est # of People Reached	Est. Hours	
_									_		

		INFORMATION ON SPECIAL OUTREA	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
4/19/2018	San Francisco	SRO Task Force Presentation	N/A	10 3
5/2/2018	Bayview, San Francisco	SF Tenant KYR Training for staff at Bayview Senior Services	seniors	5 3
6/2/2018	CCSF Ocean Campus, San	2018 SF Housing Expo	N/A	100 3
6/11/2018	Chinatown, San Francisco	SF Tenant KYR Training for staff at Self- Help for the Elderly	N/A	20 3
6/15/2018	Excelsior, San Francisco	Excelsior Works D11 Resource Fair	N/A	21 3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

Fiscal Year: 2017-2018

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants Manager Provider Contact Phone: 415-355-6790 Provider Contact Email: irmaa@advancing justice-

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Laura Cepoi AAA Contact Phone: 925-602-4170 AAA Contact Email: Icepoi@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 270

Total Cases Closed in Quarter: 311

Total Units of Service for Quarter (Unit=1 Hour): 1931

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 48 Two or More Races: 0 65-74: 116 Caucasian: 184 75-84: African American: 76 41 85+: Native American/Native Alaskan: 30 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 270 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 86 Chinese: Female: 184 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 270 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 92 Vietnamese: 0 Homebound: Guamanian: 14 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 19 11 Limited English: 0 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 0 8 Greatest Economic Need (Minority): Total: 32 270 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

30

Fiscal Year: 2017-2018

Quarter: 4

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Laura Cepoi AAA Contact Phone: 925-602-4170 AAA Contact Email: Icepoi@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	5	5	0	0		
A2. Contracts/Warranties:	6	6	1	1		
A3. Other Consumer/Finance:	18	15	3	2		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	3	3	0	0		
C3. Other Family:	4	4	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	56	32	23	17		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	6	0	1		
E3. Other Housing:	11	11	1	2		
INCOME MAINTENANCE						
F1. Social Security:	4	2	1	0		
F2. Supplemental Security Income (SSI):	1	2	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	0	0	0		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 7 AAA Name: Aging and Adu	ılt Services Bureau-	County Employment ar	nd Human Services De	epartment	
AAA Contact Name: Laura Cepoi	AAA C	Contact Phone: 925-602	2-4170	AAA Contact Email: Ice	ooi@ehsd.cccounty.us
Provider Name: Contra Costa Senior Legal	Services	Co	unty(ies): Contra Co	sta	
Provider Contact Name: Verna Haas	Provid	ler Contact Phone: 925-6	609-7900	Provider Contact Email:	Verna.haas@ccsls.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	19	7	7	2	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	22	14	7	0	
H2. Advance Health Care Directives (AHCD):	84	14	77	6	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	29	28	8	1	
TOTAL CASES OPENED IN QUARTER	: 270	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		151	128	32	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	1899			

		OUTREACH/COMMUNITY EDUCATION A	CTIVITIES DATA						
INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date Location (If Applicable)		Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached					
5/18/18	El Cerrito	Available Services	Seniors	25	4				
5/10/18	Concord	Resource Fair	Seniors	70	4				
5/23/18	Rossmoor WC	Available Services	Seniors	40	4				
6/18/18	El Cerrito	General Presentation	Seniors	15	2				
6/20/18	Pleasant Hill	Preservation of housing/ Protection from Abuse	Seniors	11	5				
6/4/18	Pinole	General Info	Seniors	15	2.5				
5/15/18	Rossmoor	Available Services	Seniors	75	4				
6/29/18	Pleasant Hill	Resource Fair	Seniors	150	2.5				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

Fiscal Year: 2017-2018

Quarter: 4

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Hum	n Services Department
--	-----------------------

AAA Contact Name: Laura Cepoi AAA Contact Phone: 925-602-4170 AAA Contact Email: Icepoi@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: Verna.haas@ccsls.org

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES							
Date	Location (If Applicable)	Topic	Targeted Audience		t # of irticipants	Est. Hours	
6/8/18	Concord FJC	Concord FJC Elder Abuse Senior Service Providers			40	2	
6/29/18	Concord Library	Scams/Fraud	Seniors		2	1.5	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver Provider Contact Phone: 650-517-8917 Provider Contact Email: mshawver@legalaidsmc.o

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 1401

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 62 Caucasian: 82 75-84: African American: 24 12 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 145 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 64 Chinese: 5 Female: 81 Filipino: 19 Client Declined to Provide Information: 0 Japanese: Total: 145 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 56 Vietnamese: 1 Homebound: Guamanian: 1 1 Lives Alone: Hawaiian: 84 Institutionalized: Samoan: 0 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 8 Limited English: 18 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 5 2 Greatest Economic Need (Minority): Total: 33 145 Greatest Economic Need (Non-Minority): 37 Greatest Economic Need (Minority Status Unknown):

35

Fiscal Year: 2017-2018

Quarter: 4

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: 650-517-8917 Provider Contact Email: *mshawver@legalaidsmc.o* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	5	3	2	1	
A2. Contracts/Warranties:	3	4	1	0	
A3. Other Consumer/Finance:	4	2	4	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	68	26	4	5	
D2. Medicare:	1	0	2	0	
D3. Other Health/Community Based Care:	8	2	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	45	22	3	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0	
E3. Other Housing:	4	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	7	5	0	0	
F2. Supplemental Security Income (SSI):	8	3	3	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	1	0	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 8	AAA Name: S	an Mateo Cou	nty Area Agei	ncy on Aging					
AAA Contact Na	me: Michelle Makino	)	,	AAA Contact Phone	650-573	-3527	AAA Contact	Email: <i>mm</i>	nakino@smcgov.org
Provider I	Name: Legal Aid Soci	iety of San Ma	teo County		Co	unty(ies): San Mateo	)		
Provider C	ontact Name: <i>M. Stace</i>	ey Hawver	F	Provider Contact Ph	one: <b>650-5</b>	17-8917	Provider Con	tact Email:	mshawver@legalaidsmc.o
INDIVIDUAL RIGH	HTS								
G1. Immig	ration/Naturalization:		1		1	0		0	
G2. Elder A	Abuse/Neglect/Exploitat	ion:	8		3	0		2	
G3. Other	Individual Rights:		1		0	0		0	
MISCELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:		1		1	3		0	
H2. Advan	ce Health Care Directive	es (AHCD):	0		0	1		0	
H3. Financ	ial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		7		3	1		0	
то	TAL CASES OPENED	IN QUARTER:	176	TOTAL CAS	SES CLOS	ED IN QUARTER BY O	CASE CLOSE	D CODE	
				TOTAL COU		TOTAL LIMITED	TOTAL LEG		
				AND ADV		ADD. SERVICES	REPRESENTA		
					78	26		8	
т	OTAL ESTIMATED CAS	SE WORK HOU	JRS SPENT:	1364					
		OUTREAC	H/COMMUNIT	TY EDUCATION AC	TIVITIES D	DATA			
		INFORM	IATION ON SE	PECIAL OUTREACI	ACTIVITI	ES			
Date	Location	Type of Ou	itreach Activity	/		argeted By		Est.	
	(If Applicable)				Outreach		People Reached	Hours	
4/12/18	Foster City	DA Victim	Services Resou	urce Fair		roviders for victims of divictims of crime	100	1.5	
5/4/18	San Matero	San Mater	San Matero Senior Resource Fair		Seniors and service providers		200	6	
5/16/18	East Palo Alto	East Palo	Alto Seniors Lif	festyle Expo	Seniors and service Providers		300	10	
5/24/18	Daly City	Daly City S	Senior Resourc	e Fair	Seniors a	nd service providers	300	4	
TOTAL EST	TOTAL # OF S			ITIES IN THE QUAR		22			
	INFORM	IATION ON CO	MMUNITY LE	GAL EDUCATION	PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participants	Est. Hours	
4/9/18	San Mateo	Aging & A	dult general M	eeting	Seniors a	nd service Providers	30	1.5	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650-573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver Provider Contact Phone: 650-517-8917 Provider Contact Email: mshawver@legalaidsmc.o

4/9/18	San Mateo	Adult Abuse Prevention Committee	Seniors and service providers	10	1.5
4/17/18	San Mateo	New Beginnings Coalition	Seniors and service providers	40	2
6/11/18	San Mateo	Sommission on Aging General Meeting	Seniors and service providers	30	2
6/12/18	San Mateo	OAA Provider Meeting	Seniors and service providers	30	2.5
6/15/18	Millbrae	Pacific Islander Immigration Forum	Tongan/Pacific Islander	20	2.5
6/20/18	San Mateo	Forum for LGBTQ+ adults age 50+	LGBTQ+ seniors and service providers	25	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@Jashicap.org

Total Unduplicated Client Count for Quarter: 111

Total Cases Closed in Quarter: 123

Total Units of Service for Quarter (Unit=1 Hour): 3431

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 20 Two or More Races: 65-74: 55 Caucasian: 38 75-84: African American: 26 31 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 111 Asian Indian: 4 **CLIENT GENDER** Cambodian: 0 Male: 31 Chinese: 11 Female: 80 Filipino: 4 Client Declined to Provide Information: 0 Japanese: 0 Total: 111 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 29 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 78 3 Limited English: 19 Race Unknown/Some Other Race: 15 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 34 111 Greatest Economic Need (Non-Minority): 15 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino: 9

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0		
A2. Contracts/Warranties:		0	0	0		
A3. Other Consumer/Finance:		0	1	0		
EMPLOYMENT						
B1. Discrimination:		0	0	0		
B2. Other Employment:		1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0		
C2. Conservatorship:	1	0	8	0		
C3. Other Family:		0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	(	2	1	0		
D2. Medicare:	8	1	3	0		
D3. Other Health/Community Based Care:		0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	(	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	C	0	0	0		
E3. Other Housing:	21	4	2	0		
INCOME MAINTENANCE						
F1. Social Security:		1	2	0		
F2. Supplemental Security Income (SSI):	11	2	0	1		
F3. Pensions/Retiree Benefits:		0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

Provider Contact Name: Lenora Merlander a	nd James Tre P	rovider Contact Phone: <b>510-8</b>	332-3040	Provider Contact Email:
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	12	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	27	38	36	12
G3. Other Individual Rights:	1	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	3	0	0
TOTAL CASES OPENED IN QUARTE	R: 111	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL
		AND ADVICE	ADD. SERVICES	REPRESENTATION
		55	55	13
	_			

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2696

	INFORMATION ON SPECIAL OUTREACH ACTIVITIES					
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Houle Reached		
4/25/2018	South Berkeley Senior Center - CE	Senior Fair	Seniors	195 1		
4/26/2018	Albany Senior Center - CE Site	Senior Fair	Seniors	150 1		
4/28/2018	Tropics Mobile Home Park	Senior Fair	Seniors	125 1		
5/2/2018	Frank Ogawa Plaza - CE Site	Senior Fair	Seniors	200 2		
5/2/2018	Ridgeview Commons - CE Site	Senior Fair	Seniors	112 1		
5/3/2018	Kenneth Aitken Senior Center - CE Site	Senior Fair	Seniors	187 1		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@Jashicap.org

5/5/2018	Pleasanton Senior Center - CE Site	Senior Fair	Seniors	100	15
5/12/2018	Fremont Senior Center - CE Site	Health Fair	Seniors	500	23
5/25/2018	USOAC - CE Site	Senior Fair	Seniors and Providers	100	22
5/30/2018	Mastick Senior Center -CE Site	Health Fair	Seniors	75	13
6/2/2018	Parks Chapel AME Church	Senior Fair	Seniors and Caregivers	40	18
6/29/2018	Satellite Housing, Inc CE Site	Senior Fair	Seniors and Providers	400	18
4/21/2018	Ed Roberts Campus	Health Fair	Seniors and Caregivers	110	16
4/21/2018	On Lok Lifeways	Health Fair	Seniors	100	14
4/21/2018	Merrit College - CE Site	Senior Fair	Seniors	110	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 253

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hour
4/2/2018	Rosewood Terrace - CE Site	Keeping Elders Safe	Seniors	22 13
4/4/2018	Wisteria Place - CE Site	Keeping Elders Safe	Seniors	18 12
4/4/2018	Sojourner Truth Manor - CE Site	Consumer Fraud	Seniors	19 9.
4/5/2018	Pleasanton Senior Center - CE Site	Consumer Fraud	Seniors	113 10
4/9/2018	South Berkeley Senior Center	Keeping Elders Safe	Seniors	18 9.
4/9/2018	Fremont Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	19
4/9/2018	Legal Assistance for Seniors / HICAP - CE Site	Avoiding Ethical Issues with Seniors	Senior service provider	9

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

4/10/2018	John Muir Health Pleasanton	General LAS	Seniors	7	10.
4/11/2018	Allen Temple Arms Senior Apartments - CE Site	Consumer Fraud	Seniors	16	9
4/12/2018	Allen Temple Gardens CE Site	Create a Secure Future	Seniors	9	9
4/17/2018	Mastick Senior Center - CE Site	Citizenship for Seniors	Seniors	1	
4/18/2018	Sojourner Truth Manor - CE Site	General LAS	Seniors	18	10
4/19/2018	Lawrence Livermore National Laboratory - CE Site	General LAS	Seniors	120	10
4/19/2018	Lawrence Livermore National Laboratory - CE Site	General LAS	Seniors	120	8.7
4/23/2018	Rosewood Terrace - CE Site	Consumer Fraud	Seniors	21	
4/24/2018	Mastick Senior Center - CE Site	Consumer Fraud	Seniors	10	9
4/25/2018	Wisteria Place -CE	Consumer Fraud	Seniors	13	12
4/25/2018	DayBreak Adult Care Centers	General LAS	Senior Service Provider	7	8
4/25/2018	Oakland/Berkeley Association of	General LAS	Senior service provider	25	11
4/26/2018	Satellite Affordable Housing Associates - Main Office	General LAS	Senior service provider	26	12
5/1/2018	Hatcheri Foods	General LAS	Senior service provider	1	
5/7/2018	North Berkeley Senior Center - CE	Seniors' Guide to public benefits	seniors	15	
5/8/2018	John Muir Health Pleasanton	General LAS	Seniors	5	
5/9/2018	East Bay Community Law Center	Keeping Elders Safe	Senior service provider	7	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

5/9/2018	St. Patrick's Terrace - CE Site	Consumer Fraud	Seniors	15   13
5/10/2018	UC Berkeley Retirement Center - CE Site	General LAS	Seniors	50 13.5
5/10/2018	Fremont Senior Center - CE Site	Basic Housing Rights for Seniors	Seniors	7 15.6
5/12/2018	The Sobrante Park Home Improvement Association	Seniors' Guide to public Benefits: Show me the \$	Seniors	6 10
5/12/2018	Chabot College - CE Site	Stepping up to the Plate	Seniors and caregivers	53 11
5/16/2018	Sojourner Truth Manor - CE Site	Citizenship for Seniors	Seniors	12 7
5/16/2018	Lion Creek Crossing - CE Site	General LAS	Seniors	34 14
5/31/2018	Senior Support Program of Tri Valley	Genral LAS	Senior service provider	18 4.75
6/2/2018	Parks Chapel AME Church	Keeping Elders Safe	Seniors and caregivers	40 7.5
6/4/2018	Rosewood Terrace - CE Site	Create a Secure Future	Seniors	10 13.8
6/5/2018	Otterbein Manor	Create a Secure Future	Seniors	5 13.3
6/6/2018	Wisteria Place - CE Site	Create a Secure Future	Seniors	13 14
6/6/2018	Glen Brook Terrace - CE Site	Create a Secure Future	Seniors	9 12.5
6/12/2018	Berkeley Chinese Community Church - CE Site	Medicare Alert	Seniors	40 10
6/14/2018	Health Now Home Health Care	General LAS	Senior service provider	4 10.5
6/15/2018	Fremont Main Library - CE Site	General LAS	Seniors	18 11
6/19/2018	Jewish Family and Community Services - East Bay	Consumer Fraud	Seniors	20 10

Fiscal Year: 2017-2018

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho AAA Contact Phone: 510-577-3531 AAA Contact Email: Iho@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander and James Tre Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@Jashicap.org

6/20/2018	Jewish Family and Community services - East Bay	Consumer Fraud	Seniors	20 10
6/25/2018	Mastick Senior Center - CE Site	Basic Housing Rights for Seniors	Seniors	10
6/26/2018	San Leandro Kiwinis Club	General LAS	Seniors	13
6/27/2018	Mable Howard Apartments - CE Site	Consumer Fraud	Seniors	9
6/29/2018	Lincoln Court Senior Apartments	Keeping Elders Safe	Seniors	19
4/20/2018	Downtown Oakland Senior Center - CE Site	Create a Secure Future	Seniors	26 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 47

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 482

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

444

Provider Name: Seniors Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 378

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 2594

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 54 Two or More Races: 16 65-74: 138 Caucasian: 231 75-84: African American: 131 15 85+: Native American/Native Alaskan: 53 19 Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 378 Asian Indian: **CLIENT GENDER** Cambodian: 1 Male: 126 Chinese: 25 Female: 252 Filipino: 17 Client Declined to Provide Information: 0 Japanese: 8 Total: 378 Korean: 5 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 145 Vietnamese: 9 Homebound: Guamanian: 21 0 Lives Alone: Hawaiian: 95 Institutionalized: Samoan: 7 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 46 6 Limited English: Race Unknown/Some Other Race: 67 14 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 378 67 Greatest Economic Need (Non-Minority): 58 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

73

Fiscal Year: 2017-2018

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Seniors Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	9	1	0
A2. Contracts/Warranties:	4	5	0	0
A3. Other Consumer/Finance:	27	26	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	7	0	0
C2. Conservatorship:	6	8	0	0
C3. Other Family:	7	7	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	21	0	0
D2. Medicare:	6	4	0	2
D3. Other Health/Community Based Care:	6	6	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	44	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	9	0	0
E3. Other Housing:	22	22	3	0
INCOME MAINTENANCE				
F1. Social Security:	12	13	0	1
F2. Supplemental Security Income (SSI):	26	21	0	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	6	1	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Seniors Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: Georgia Bacil, SALA	A Directing A	<b>4t</b> Pro	ovider Contact Phone: 408 2	95-5991	Provider Contact Email:
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:		1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:		39	42	6	7
G3. Other Individual Rights:		3	5	0	0
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:		70	81	2	0
H2. Advance Health Care Directives (AHCD):		25	10	24	0
H3. Financial Powers of Attorney:		22	27	4	0
H4. Other Miscellaneous:		15	14	0	0
TOTAL CASES OPENED IN QUARTE	R:	378	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE
	,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL
			AND ADVICE	ADD. SERVICES	REPRESENTATION
			389	41	14

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2544

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA					
INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached		
4/16/2018	Live Oak Senior Nutrition Program in Los Gatos	Presentation on SALA's Services (Who We Are and What We Do) for seniors at nutrition program	Senior participants at the nutrition program	35 2.8		
4/25/2018	Kaiser Hospice Program in San Jose	Presentation on SALA and Elder Abuse Prevention for Hospice program staff and volunteers	Staff and volunteers of the Kaiser Hospice Program	10 6.5		
5/8/2018	Gilroy Senior Center	Presentation (in English/Spanish) on SALA's Services (Who We Are and What We Do) for participants at senior center	Senior participants at the senior center	78 7.5		
5/10/2018	Morgan Hill Centennial Recreation Senior	Presentation on SALA's Services (Who We Are and What We Do) for participants at senior center	Senior participants at the senior center	50 0.7		
5/16/2018	Stevenson House in Palo Alto	Presentation on SALA's Services (Who We Are and What We Do) for seniors at nutrition program	Senior participants at the nutrition program	70 2.5		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Seniors Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

5/23/18	Housing Authority Office in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	16	2.8
5/23/2018	First United Methodist Church Nutrition Program in	Presentation on SALA's Services (Who We Are and What We Do) for seniors at nutrition program	Senior participants at the nutrition program	70	3
6/20/2018	SALA Central Office in San Jose	Joint In Service Training for SALA Staff and HICAP Staff	SALA Staff and HICAP Staff	11	7.5
6/28/2018	County Social Services Aging and Adult Services	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	6	2
	(DAAS) in San Jose	,			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES						
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours			
4/18/2018	Santa Clara Senior Center	Presentation Legal Planning for the Future, including Powers of Attorney for Elder Abuse prevention	Senior participants at the center	60 2.5			
5/3/2018	Mountain View Senior Center	Presentation Legal Planning for the Future, including Powers of Attorney for Elder Abuse prevention	Senior participants at the center	10 2.7			
5/3/2018	Camden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	60 2.8			
5/7/2018	Cypress senior Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	60 3.7			
6/18/2018	Eastside Senior Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors	Senior participants at the center	11 3			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Melissa Ogren AAA Contact Phone: 209-953-7498 AAA Contact Email: mogren@sjgov.org

Provider Name: Building Stronger Communities Together County(ies): San Joaquin

Provider Contact Name: Rocio Berrio Provider Contact Phone: 209-644-2636 Provider Contact Email: rberr@elconcilio.org

Total Unduplicated Client Count for Quarter: 521

Total Cases Closed in Quarter: 371

Total Units of Service for Quarter (Unit=1 Hour): 13

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 74 Two or More Races: 0 65-74: 145 Caucasian: 64 75-84: African American: 109 18 85+: Native American/Native Alaskan: 45 Asian/Pacific Islander Client Declined to Provide Information: 148 Total: 521 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 196 Chinese: 2 Female: 177 Filipino: 20 Client Declined to Provide Information: 148 Japanese: 0 Total: 521 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 4 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 37 0 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 229 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 409 Greatest Economic Need (Minority): Total: 303 521 Greatest Economic Need (Non-Minority): 63 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

261

Fiscal Year: 2017-2018

Quarter: 4

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Melissa Ogren AAA Contact Phone: 209-953-7498 AAA Contact Email: mogren@sjgov.org

Provider Name: Building Stronger Communities Together County(ies): San Joaquin

Provider Contact Name: Rocio Berrio Provider Contact Phone: 209-644-2636 Provider Contact Email: rberr@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	83	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	7	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	7	0
D2. Medicare:	0	0	16	0
D3. Other Health/Community Based Care:	0	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	26	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	3	0
E3. Other Housing:	0	0	16	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	32	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	4	0
F4. Other Income Maintenance:	0	0	14	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 11	AAA Name: S	San Joaquin C	ounty-Depar	tment (	of Aging and (	Communit	y Services			
AAA Contact Na	ame: <i>Melissa Ogren</i>			AAA (	Contact Phone:	209-953	-7498	AAA Contac	ct Email: <b>mo</b>	gren@sjgov.org
Provider I	Name: Building Stro	nger Commur	nities Togeth	er		Col	unty(ies): San Joaq	uin		
Provider C	Contact Name: <i>Rocio I</i>	Berrio		Provid	der Contact Ph	one: <b>209-6</b>	44-2636	Provider Co	ntact Email:	rberr@elconcilio.org
INDIVIDUAL RIGI	HTS									
G1. Immig	gration/Naturalization:		0			0	1		0	
G2. Elder	Abuse/Neglect/Exploita	tion:	0			0	3		0	
G3. Other	Individual Rights:		0			0	13		0	
MISCELLANEOU				_						
H1. Estate	Planning/Wills/Trusts:		0			0	46		0	
	ce Health Care Directiv	, ,	0			0	11		0	
H3. Financ	cial Powers of Attorney:	:	0			0	14		0	
H4. Other	Miscellaneous:		0			0	71		0	
то	TAL CASES OPENED	IN QUARTER	:	0	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOS	ED CODE	
					TOTAL COU AND ADV	-	TOTAL LIMITED ADD. SERVICES	TOTAL LI REPRESEN		
					AND ADV	0	371		0	
_						U	3/1	,	U	
	OTAL ESTIMATED CA	SE WORK HO	URS SPENT	ļ	0					
		OUTREA	CH/COMMUN	ITY ED	OUCATION AC	TIVITIES D	DATA			
		INFOR	MATION ON	SPECIA	AL OUTREACH	ACTIVITI	ES			
Date	Location	Type of O	utreach Activi	ity		Groups Ta	argeted By	Est # of	Est.	
	(If Applicable)					Outreach		People Reached	Hours	
5/6/18	Weber Point	5 de May	•			Seniors		19	5 8	
5/23/18	Fairgrounds	Senior Av				Seniors		20		
3/23/16	raligioulius	Seriioi Av	vareness			Seriors		20	0 3	
	TOTAL # OF	SPECIAL OUT	REACH ACTI	VITIES	IN THE QUAF	RTER:	2			
TOTAL EST	TIMATED # OF SPECI	AL OUTREAC	H ACTIVITY H	IOURS	IN THE QUAF	RTER: 🦳	13			
TOTA	AL # OF COMMUNITY	LEGAL EDUC	ATION PROG	RAMS	IN THE QUAF	RTER:	0			
TOTAL ESTIN	MATED # OF COMMU	NITY LEGAL E	DUCATION H	IOURS	IN THE QUAF	RTER:	0			

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209 532-6272 ext 205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 37

Total Units of Service for Quarter (Unit=1 Hour): 70

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: 9 Caucasian: 28 75-84: African American: 10 0 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 31 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 9 Chinese: 0 Female: 22 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 31 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 5 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 10 Institutionalized: Samoan: 1 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 31 0 Greatest Economic Need (Minority): Total: 31 0 Greatest Economic Need (Non-Minority): 2 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 4

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209 532-6272 ext 205 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	1	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	3	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	6	0	0
E3. Other Housing:	2	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2017-2018

Quarter: 4

AAA Name: Area 12 AAA Contact Name: Doreen Schmidt		Contact Phone: 209 532-	6272 ovt 205	AAA Contact Email: <b>dsc</b>	hmidt@araa12 ara
Provider Name: Catholic Charities Did					<b>.</b>
		der Contact Phone: <b>209</b> <i>5</i> 3		Dravider Centest Emails	
Provider Contact Name: Catherine Drive	er Provid	der Contact Phone: 209 53	2-/632	Provider Contact Email:	cariver@ccstockton.org
DIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0	
G3. Other Individual Rights:	3	3	0	0	
SCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	11	9	0	0	
H2. Advance Health Care Directives (AHCI	D): 0	0	0	0	
H3. Financial Powers of Attorney:	3	1	0	0	
H4. Other Miscellaneous:	3	3	0	0	
TOTAL CASES OPENED IN QUA	RTER: 43	TOTAL CASES CLOSE	D IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		37	0	0	
TOTAL ESTIMATED CASE WOR	RK HOURS SPENT:	60			
OU'	TREACH/COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
II	NFORMATION ON SPECIA	AL OUTREACH ACTIVITIE	S		
Date Location Typ	e of Outreach Activity	Groups Ta	rgeted By	Est # of Est.	
(If Applicable)		Outreach		People Hours Reached	
	Pinfo	Elders		25 5	
6/21/18 Greeley Hill LA	P info	Elders		15 4.5	
TOTAL # OF SPECIAL	L OUTREACH ACTIVITIES	S IN THE QUARTER:	2		
TOTAL ESTIMATED # OF SPECIAL OUT			10		
TOTAL ESTIMATED # OF STECIAL OUT	NEAGH ACHVILL HOUNG	JIN THE GOARTER.	10		
TOTAL # OF COMMUNITY LEGAL	EDUCATION PROGRAMS	S IN THE QUARTER:	0		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831 688-0400 \*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz & San Benito Counties

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831 426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 168

Total Cases Closed in Quarter: 168

Total Units of Service for Quarter (Unit=1 Hour): 1456

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 35 Two or More Races: 65-74: 75 Caucasian: 138 75-84: African American: 30 3 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 13 Total: 168 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 58 Chinese: 0 Female: 110 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 168 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 84 Vietnamese: 0 Homebound: Guamanian: 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 1 Limited English: 13 Race Unknown/Some Other Race: 24 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 168 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 22

Fiscal Year: 2017-2018

Quarter: 4

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831 688-0400 \*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz & San Benito Counties

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831 426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	12	1	0
A2. Contracts/Warranties:	7	2	1	1
A3. Other Consumer/Finance:	7	9	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	4	1	1
D2. Medicare:	3	1	0	0
D3. Other Health/Community Based Care:	7	3	4	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	47	29	8	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	4	0	0
E3. Other Housing:	12	16	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	4	2	1
F2. Supplemental Security Income (SSI):	3	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 13 AAA Name: Seniors Council of	Santa Cruz	and San Benito Counties,	Inc.		
AAA Contact Name: Patty Talbott	AA	AA Contact Phone: 831 688	-0400 *819	AAA Contact Email: pa	ttyt@seniorscouncil.org
Provider Name: Senior Citizens Legal Services		Co	unty(ies): Santa Cruz	z & San Benito Countie	es
Provider Contact Name: Creighton Anthony Mend	<i>livil</i> Pr	rovider Contact Phone: 831 4	26-8824	Provider Contact Email	creightonmendivil@senio
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	4	8	3	2	
G3. Other Individual Rights:	3	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	5	4	1	0	
H2. Advance Health Care Directives (AHCD):	1	1	0	0	
H3. Financial Powers of Attorney:	18	8	6	0	
H4. Other Miscellaneous:	9	9	0	0	
TOTAL CASES OPENED IN QUARTER:	168	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		123	33	12	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	1456			
OUTREACH/C	OMMUNITY	EDUCATION ACTIVITIES	DATA		
TOTAL # OF OPENIAL OUTPEA	OLL ACTIVIT	TIES IN THE SHAPTER.			
TOTAL # OF SPECIAL OUTREA			0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC	TIVITY HOU	JRS IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION	N PROGRA	AMS IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUC			0		
			U		

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux AAA Contact Phone: 559 600-4405 AAA Contact Email: Idescoteaux@fmaaa.org

Provider Name: Central California Legal Services Inc. County(ies): Fresno and Madera Counties

Provider Contact Name: Paul Carter Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 65

Total Units of Service for Quarter (Unit=1 Hour): 763

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 0 65-74: 40 Caucasian: 44 75-84: African American: 25 11 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 104 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 45 Chinese: 0 Female: 59 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 104 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 54 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 3 Limited English: 13 Race Unknown/Some Other Race: 42 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 41 104 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

39

Fiscal Year: 2017-2018

Quarter: 4

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda L. Descoteaux AAA Contact Phone: 559 600-4405 AAA Contact Email: Idescoteaux@fmaaa.org

Provider Name: Central California Legal Services Inc. County(ies): Fresno and Madera Counties

Provider Contact Name: Paul Carter Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART and by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		6	4	0	
A2. Contracts/Warranties:		1	1	0	
A3. Other Consumer/Finance:		3	1	0	
MPLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		0	0	0	
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	1	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		1	1	0	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		0	0	0	
D3. Other Health/Community Based Care:		0	0	0	
DUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		51	41	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	
E3. Other Housing:		4	3	0	
COME MAINTENANCE					
F1. Social Security:		1	1	0	
F2. Supplemental Security Income (SSI):		4	2	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		0	0	0	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 14  AAA Name: Fresn AAA Contact Name: Linda L. Descoteau	o-Madera Area Agency on Ag	ging Contact Phone: 559 600	-4405	AAA Contact Email: Ides	scoteaux@fmaaa.org
Provider Name: Central California	Legal Services Inc.	Co	unty(ies): Fresno and	d Madera Counties	<b>9</b>
Provider Contact Name: Paul Carter	Mullen Provid	er Contact Phone: 559 5	70-1224	Provider Contact Email:	pmullen@centralcallegal
DIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0	
G3. Other Individual Rights:	3	0	0	0	
SCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	17	0	6	0	
H2. Advance Health Care Directives (A	HCD): 6	0	2	0	
H3. Financial Powers of Attorney:	3	0	2	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN Q	UARTER: 104	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		55	10	0	
TOTAL ESTIMATED CASE W	WORK HOURS SPENT:	637			
	OUTREACH/COMMUNITY ED	UCATION ACTIVITIES D	DATA		
	INFORMATION ON SPECIA	L OUTREACH ACTIVITI	ES		
Date Location (If Applicable)	Type of Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
4/10/18 Oakhurst	Senior Legal Clinic	Rural Sen	iors	12 24	
4/18/18 Fresno	Veteran Senior Legal Clinic	Vet Senio	rs	6 18	
5/18/18 Fresno	Veteran Senior Legal Clinic	Vet Senio	rs	6 18	
5/25/18 Fresno	Senior Legal Clinic	Rural Sen	iors	6 18	
6/20/18 Fresno	Veteran Senior Legal Clinic	Vet Senio	rs	6 18	
TOTAL # OF SPEC TOTAL ESTIMATED # OF SPECIAL O	CIAL OUTREACH ACTIVITIES UTREACH ACTIVITY HOURS		5 96	,	
INFORMATION	ON ON COMMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIES		
(If Applicable)	Topic	Targeted /	Audience	Est # of Est. Participants Hours	
4/19/18 VCRC Fresno	Advanced Planning for Seniors	Seniors &	Caregivers	24 18	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 14	AAA Name: Fres	no-Madera Area Agen	cy on Aging				
AAA Contact Name:	Linda L. Descoteau	ux	AAA Contact Phone	559 600-4405	А	AAA Contact Email: <i>Id</i>	lescoteaux@fmaaa.org
Provider Name:	Central California	a Legal Services Inc.		County(ies):	Fresno and	Madera Counties	
Provider Contact	Name: Paul Carte	r Mullen	Provider Contact Ph	one: 559 570-1224	P	Provider Contact Ema	il: pmullen@centralcallegal.
6/15/18 Fres	no	World Elder Abuse Aw	areness Day	Seniors, Caregivers & Providers	k Service	150 12	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Paul Carter Mullen, Esp. Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 65

Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 899

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 32 33 Caucasian: 75-84: African American: 11 1 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 65 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 28 Chinese: 0 Female: 37 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 65 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 4 Limited English: 7 Race Unknown/Some Other Race: 26 Client Declined to Provide Information: Rural: 3 0 Greatest Economic Need (Minority): Total: 65 23 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

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Fiscal Year: 2017-2018

Quarter: 4

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Paul Carter Mullen, Esp. Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	5	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	18	5	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2017-2018

Quarter: 4

SA: 15 A Contact Na	AAA Name: Comr ame: Albert Cendejas	,		A Contact Phone			AAA Contact	Email:	
	Name: Central California	Legal Services.	Inc.		Co	unty(ies): Tulare Co	unty		
Provider C	Contact Name: Paul Carter	Mullen, Esp.	Pro	vider Contact Ph	one: <b>559 5</b>	70-1224	Provider Cor	ıtact Email: <b>p</b>	omullen@centralcalleg
VIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation:		5		0	0		0	
G3. Other	Individual Rights:		0		0	0		0	
CELLANEOU	JS								
H1. Estate	e Planning/Wills/Trusts:		13		1	3		0	
H2. Advan	nce Health Care Directives (A	HCD):	3		0	2		0	
H3. Financ	cial Powers of Attorney:		4		0	0		0	
H4. Other	Miscellaneous:		0		0	0		0	
то	OTAL CASES OPENED IN C	UARTER:	68	TOTAL CAS	SES CLOS	ED IN QUARTER BY (	CASE CLOSE	D CODE	
			UG	TOTAL COU		TOTAL LIMITED	TOTAL LE		
				AND ADV	ICE	ADD. SERVICES	REPRESENT	ATION	
т.	OTAL ESTIMATED CASE V	NODK HOLIDS S	DENT:	805	28	12	,	1	
•				EDUCATION AC	TIVITIES D	ΔΤΔ			
				CIAL OUTREAC					
Dete	Landin			CIAL OUTREACT			F-4#-4	F-4	
Date	Location (If Applicable)	Type of Outreach	n Activity		Groups Ta Outreach	argeted by	Est # of People	Est. Hours	
	( 44)						Reached		
4/24/18	Visalia	Senior Legal Clir	nic		Rural Sen	iors	12	32	
6/27/18	Porterville	Senior Legal Clir	nic		Rural Sen	iors	12	32	
,							,	,	
	TOTAL # OF SPEC					2			
TOTAL ES	TIMATED # OF SPECIAL O	UTREACH ACT	IVITY HOU	RS IN THE QUAI	RTER:	64			
	INFORMATI	ON ON COMMU	NITY LEG	AL EDUCATION	PROGRAM	S/ACTIVITIES			
	Location	Topic			Targeted A	Audience	Est # of	Est.	
Date							Participants	s Hours	
	(If Applicable)				-				
5/18/18	(If Applicable) Visalia	Senior Day in th			Rural Sen	iors	100		
		Senior Day in th Tulare Co. Elder Senior Legal Cor	Abuse Trai			iors vice Providers	100 50		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Paul Carter Mullen, Esp. Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

6/19/18	Woodlake	Senior Legal Community Education	Rural Seniors	10	4
6/20/18	Cutler	Senior Legal Community Education	Rural Seniors	10	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

Fiscal Year: 2017-2018

**CLIENT ETHNICITY** Hispanic/Latino:

Quarter: 4 **PSA: 15** AAA Name: Community Services Employment Training AAA Contact Email: AAA Contact Name: AAA Contact Phone: Provider Name: Central California Legal Services, Inc. County(ies): Kings County Provider Contact Name: Paul Carter Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal. Total Unduplicated Client Count for Quarter: 24 Total Cases Closed in Quarter: 13 Total Units of Service for Quarter (Unit=1 Hour): 295 CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### **CLIENT AGE CLIENT RACE** 6 60-64: Two or More Races: 65-74: 14 Caucasian: 75-84: African American: 3 3 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 24 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 9 Chinese: 0 Female: 15 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 24 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 Homebound: Guamanian: 0 Lives Alone: Hawaiian: 0 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 2 Race Unknown/Some Other Race: 13 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 24 14 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

13

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15 AAA Name: Community Services Employment Training

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Kings County

Provider Contact Name: Paul Carter Mullen Provider Contact Phone: 559 570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)			ES CLOSED IN QUART by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		1	1	0	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		5	5	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		0	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		1	0	1	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 15	AAA Name: Com	nmunity Ser	vices Emp	oloymen	t Training							
AAA Contact N	ame:			AAA	Contact Phone	):			AAA Conta	ct En	nail:	
Provider	Name: Central California	a Legal Serv	vices, Inc.			Co	unty(ies): Kings	s Cou	nty			
Provider	Contact Name: Paul Carte	r Mullen		Provid	der Contact Ph	one: <b>559 5</b>	70-1224		Provider Co	ontact	t Email:	pmullen@centralcallegal.
INDIVIDUAL RIG	SHTS											
G1. Immi	gration/Naturalization:			0		0		0			0	
G2. Elder	Abuse/Neglect/Exploitation	:		0		0		0			0	
G3. Other	r Individual Rights:			0		0		0			0	
MISCELLANEO	JS				,				•			
H1. Estat	e Planning/Wills/Trusts:			4		0		4			0	
H2. Adva	nce Health Care Directives (	AHCD):		2		0		1			1	
H3. Finan	cial Powers of Attorney:			0		0		0			0	
H4. Othe	Miscellaneous:			0		0		0			0	
	OTAL CASES OPENED IN	QUARTER:		13	TOTAL CA	SES CLOS	ED IN QUARTER	BY C	ASE CLOS	ED C	ODE	
			•	13	TOTAL COL	JNSEL	TOTAL LIMITED	)	TOTAL L	.EGAL		
					AND AD	6	ADD. SERVICE.	6	KLFKLJLIV	IIAII	1	
_						O		0	,		1	
1	OTAL ESTIMATED CASE	WORK HOU	JRS SPEN	Т: ]	219							
		OUTREAC	H/COMMU	INITY E	DUCATION AC	TIVITIES	DATA					
		INFORM	IATION ON	SPECIA	AL OUTREAC	H ACTIVITI	ES					
Date	Location (If Applicable)	Type of Ou	ıtreach Act	ivity		Groups Ta Outreach	argeted By		Est # of People Reached	Est Ho	t. urs	
4/23/18	Armona	Senior Leg	al Clinic			Rural Sen	iors			6	32	
5/23/18	Armona	Senior Leg				rural Seni				6	32	
<u> </u>		, -				_						
	TOTAL # OF SPE	CIAL OUTF	REACH AC	TIVITIES	S IN THE QUA	RTER:	2					
TOTAL ES	STIMATED # OF SPECIAL	OUTREACH	ACTIVITY	HOURS	S IN THE QUA	RTER:	64					
	INFORMAT	TION ON CO	MMUNITY	LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIES					
Date	Location (If Applicable)	Topic				Targeted A	Audience		Est # of Participar	Es nts Ho		
5/9/18	Hanford	Kings Co.	Senior Hea	Ith Outre	each	Rural Sen	iors		5	0	12	
тот	AL # OF COMMUNITY LEG	GAL EDUCA	ATION PRO	GRAMS	S IN THE QUA	RTER:	1					

12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 4

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 13

Total Cases Closed in Quarter: 10

Total Units of Service for Quarter (Unit=1 Hour): 100

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPEN	IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	2	Two or More Races:	0
65-74:	5	Caucasian:	6
75-84:	2	African American:	0
85+:	4	Native American/Native Alaskan:	5
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	13	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	1	Chinese:	0
Female:	12	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	0
Total:	13	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	0	Vietnamese:	0
Homebound:	1	Guamanian:	0
Lives Alone:	9	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	0
Limited English:	0	Race Unknown/Some Other Race:	2
Rural:	13	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	3	Total:	13
Greatest Economic Need (Non-Minority):	1		
Greatest Economic Need (Minority Status Unknow	vn): 0		
CLIENT ETHNICITY			
Hispanic/Latino:	2		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	3	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 16 AAA Name:	Eastern Sierra Area Agency on A	ging (ESAAA)			
AAA Contact Name: Marilyn Mann	AAA	Contact Phone: 760 872	-1727	AAA Contact Email: m	ann@inyocounty.us
Provider Name: California Ir	ndian Legal Services	Cor	unty(ies): Inyo & Mo	no	
Provider Contact Name: Doros	thy Alther, Executive Direct Prov	ider Contact Phone: <b>760 7</b>	46-8941 x122	Provider Contact Ema	il: dalther@calindian.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization	: 0	0	0	C	Ī
G2. Elder Abuse/Neglect/Exploi	tation: 0	0	0	0	Ī
G3. Other Individual Rights:	0	0	0	C	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trust	s:	0	2	C	Ī
H2. Advance Health Care Direct	tives (AHCD): 2	1	2	C	Ī
H3. Financial Powers of Attorne	ey:	0	1	C	
H4. Other Miscellaneous:	1	0	0	0	
TOTAL CASES OPENE	ED IN QUARTER: 13	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE	
	, 13	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
		4	ADD. SERVICES		1
			0	] 0	
TOTAL ESTIMATED O	CASE WORK HOURS SPENT:	92			
	OUTREACH/COMMUNITY E	DUCATION ACTIVITIES D	ATA		
	F SPECIAL OUTREACH ACTIVITIE		0		
	RMATION ON COMMUNITY LEGAL		-		7
Date Location	Topic	Targeted /		Est # of Est.	
(If Applicable)	Τορίο	raigeted /	tadionioo	Participants Hours	
4/2018	AHCD Pro Se Packet	Seniors		8 0	
Apr 2018	Do I need a Will (brochure)	Seniors		6 0	
May 2018	Elder Abuse (prevention & re	porting) Seniors		10 0	
Jun 2018	AHCD Pro Se Packet	Seniors		28 0	
May 2018	Five Wishes Packet	Seniors		2 0	
May 2018	Financial Exploration	Seniors		5 0	
Jun 2018	Power of Attorney Pro Se Pag	cket Seniors		28 0	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

6/27/18	Bishop Paiute Tribe	Elders workshop that included information on AHCD, DPOA, Statutory wills, Seniors	Seniors	25	8.3
		Checklists, Seniors and the Law, Medicare Changes effective 1/1/2018			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805-548-0792 Provider Contact Email: stephanie@slolag.org

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 680

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 0 65-74: 57 Caucasian: 117 75-84: African American: 35 1 85+: Native American/Native Alaskan: 19 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 123 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 45 Chinese: 0 Female: 78 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 123 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 78 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 57 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 0 Limited English: Race Unknown/Some Other Race: 1 0 Client Declined to Provide Information: Rural: 44 5 Greatest Economic Need (Minority): Total: 123 6 Greatest Economic Need (Non-Minority): 28 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805-548-0792 Provider Contact Email: stephanie@slolag.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	:)		ES CLOSED IN QUART by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	<u> </u>			
A1. Bankruptcy/Debt Collection:	9	5	0	0
A2. Contracts/Warranties:	4	5	1	0
A3. Other Consumer/Finance:	2	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	1
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	2	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	3	0	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	12	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	0
E3. Other Housing:	10	10	3	0
INCOME MAINTENANCE				
F1. Social Security:	8	4	1	2
F2. Supplemental Security Income (SSI):	3	1	0	1
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	1	3	0	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2017-2018

SA: 17	AAA Name: AA	A Central Co	ast Commission	for Senior Citi	izens				
A Contact Na	me: Joyce Ellen Lippi	man	AAA	Contact Phone	e: <b>805-925</b>	5-9554	AAA Contact	Email: <b>seni</b>	ors@kcbx.net
Provider N	Name: Senior Legal Se	ervices Projec	ct		Co	unty(ies): San Luis (	Obispo		
Provider Co	ontact Name: Stephani	e Barclay	Prov	rider Contact Ph	hone: <b>805-5</b>	548-0792	Provider Cont	act Email: s	stephanie@slolag.org
IVIDUAL RIGH	HTS								
G1. Immigr	ration/Naturalization:		0		0	1		0	
G2. Elder A	Abuse/Neglect/Exploitatio	n:	8		3	4		5	
G3. Other I	Individual Rights:		2		1	0		0	
CELLANEOUS	S								
H1. Estate	Planning/Wills/Trusts:		20		10	5		0	
H2. Advanc	ce Health Care Directives	(AHCD):	10		1	6		0	
H3. Financi	ial Powers of Attorney:		14		2	11		0	
H4. Other I	Miscellaneous:		8		7	1		0	
TO	TAL CASES OPENED IN	N QUARTER:	123	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE	
			123						
10			123	TOTAL COL		TOTAL LIMITED	TOTAL LEG	iAL	
			, 123	TOTAL COU	VICE	ADD. SERVICES	TOTAL LEG REPRESENTA	AL TION	
				AND AD				iAL	
	DTAL ESTIMATED CASI				VICE	ADD. SERVICES		AL TION	
		E WORK HOL		AND ADV	VICE 76	ADD. SERVICES 40		AL TION	
		E WORK HOU	JRS SPENT:	667	VICE 76	ADD. SERVICES 40 DATA		AL TION	
		E WORK HOU OUTREAC INFORM	JRS SPENT: H/COMMUNITY E	667	TIVITIES E	ADD. SERVICES 40 DATA	REPRESENTA	AL TION	
тс	DTAL ESTIMATED CASI	E WORK HOU OUTREAC INFORM Type of Ou	JRS SPENT: H/COMMUNITY E	667	76 CTIVITIES E CH ACTIVIT Groups Ta Outreach	ADD. SERVICES 40  DATA IES	Est # of People	Est.	
Date	Location (If Applicable)	E WORK HOU OUTREAC INFORM Type of Ou	JRS SPENT: H/COMMUNITY ELATION ON SPECTURE Activity	667	76 CTIVITIES E CH ACTIVIT Groups Ta Outreach	ADD. SERVICES  40  DATA  IES  argeted By  & Seniors	Est # of People Reached	Est. Hours	
Date 4/7/2018	Location (If Applicable)  Madonna Meadows	OUTREAC  INFORM  Type of Out  Veterans R	JRS SPENT: H/COMMUNITY E  ATION ON SPEC  Itreach Activity  Resource Fair  y Law Day	667	76 CTIVITIES I CH ACTIVIT Groups To Outreach Veterans Communi	ADD. SERVICES  40  DATA  IES  argeted By  & Seniors	Est # of People Reached	Est. Hours	
Date  4/7/2018  5/1/2018	Location (If Applicable)  Madonna Meadows SLO Courthouse	INFORM Type of Ou  Veterans R  Community	JRS SPENT:  H/COMMUNITY E  ATION ON SPEC  Itreach Activity  Resource Fair  y Law Day  ervices  nteer Training: Pla	667  EDUCATION ACTIVAL OUTREACTION ACTIVATION ACTIV	76 CTIVITIES I CH ACTIVIT Groups To Outreach Veterans Communi	ADD. SERVICES  40  DATA  IES  argeted By  & Seniors  ity  Volunteer Trainees	Est # of People Reached	Est. Hours	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805-548-0792 Provider Contact Email: stephanie@slolag.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

(

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County County County

Provider Contact Name: *Mile Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com* 

Total Unduplicated Client Count for Quarter: 313

Total Cases Closed in Quarter: 313

Total Units of Service for Quarter (Unit=1 Hour): 370

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 57 Two or More Races: 6 65-74: 102 Caucasian: 244 75-84: African American: 119 19 85+: Native American/Native Alaskan: 35 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 313 Asian Indian: 5 **CLIENT GENDER** Cambodian: 0 Male: 142 Chinese: 4 Female: 171 Filipino: 16 Client Declined to Provide Information: 0 Japanese: 5 Total: 313 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 59 Vietnamese: 2 Homebound: Guamanian: 21 0 Lives Alone: Hawaiian: 135 0 Institutionalized: Samoan: 2 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 70 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 82 2 Greatest Economic Need (Minority): Total: 78 313 Greatest Economic Need (Non-Minority): 99 Greatest Economic Need (Minority Status Unknown): 12 **CLIENT ETHNICITY**

108

Fiscal Year: 2017-2018

Quarter: 4

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County County Ventura County

Provider Contact Name: *Mile Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com* 

CONSUMER/FINANCE  A1. Bankruptcy/Debt Collection:  A2. Contracts/Warranties:  A3. Other Consumer/Finance:  B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  D1. Medi-Cal/Medicaid:  D2. Medicare:  D1. Medi-Cal/Medicaid:  D3. Other Health/Community Based Care:  HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  E1. Candidate:  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D4. Contracts/Warranties:  D5. D0. D0. D0. D0. D0. D0. D0. D0. D0. D0							
CONSUMER/FINANCE  A1. Bankruptcy/Debt Collection:  A2. Contracts/Warranties:  A3. Other Consumer/Finance:  B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C5. Divorce/Custody/Visitation/Support/ G7. Divorc	CASES OPENED IN QUARTER		CASI	ES CLOSED IN QUAR	TER		
Advice (CA)   Services (LAS)   Representation	(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
A1. Bankruptcy/Debt Collection:  A2. Contracts/Warranties:  A3. Other Consumer/Finance:  EMPLOYMENT  B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C5. Conservatorship:  C6. Other Family:  C7. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C8. Other Family:  C9. Other Family:  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  D4. Landlord-Tenant (Subsidized or Private Housing):  E5. Real Property: Home loans/  E6. Landlord-Tenant (Subsidized or Private Housing):  E6. Real Property: Home loans/  E7. Landlord-Tenant (Subsidized or Private Housing):  E7. Real Property: Home loans/  E7. Landlord-Tenant (Subsidized or Private Housing):  E8. Landlord-Tenant (Subsidized or Private Housing):  E8. Real Property: Home loans/  E8. Landlord-Tenant (Subsidized or Private Housing):  E8. Real Property: Home loans/			_		Legal Representation (LR)		
A2. Contracts/Warranties:  A3. Other Consumer/Finance:  EMPLOYMENT  B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C5. Divorce/Custody/Visitation/Support/ C7. Divorce/Custody/Visitation/Support/ C7. Divorce/Custody/Visitation/Support/ C7. Divorce/Custody/Visitation/Support/ C7. Divorce/Custody/Visitation/Support/ C7. Divorce/Custody/Visitation/Support/ C7. Divorce/Custody/Visitation/Support/ C8. Divorce/Custody/Visitation/Support/ C9. Divorce/Custody/Cistody/Cistody/Cistody/Cistody/Cistody/Cistody/Cistody/Cistody/Cisto	CONSUMER/FINANCE						
A3. Other Consumer/Finance:  EMPLOYMENT  B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  C3. Other Family:  C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C5. Conservatorship:  C6. Conservatorship:  C7. Other Family:  C8. Other Family:  C9. Other Family:  C9. Other Family:  C9. Other Health/Community Based Care:  C9. Other Health/	A1. Bankruptcy/Debt Collection:	0	0	0	0		
## B1. Discrimination:  ## B1. Discrimination:  ## B2. Other Employment:  ## C1. Divorce/Custody/Visitation/Support/  ## Grandparents Rights:  ## C2. Conservatorship:  ## C3. Other Family:  ## D1. Medi-Cal/Medicaid:  ## D2. Medicare:  ## D3. Other Health/Community Based Care:  ## D4. Landlord-Tenant (Subsidized or Private Housing):  ## E1. Landlord-Tenant (Subsidized or Private Housing):  ## E2. Real Property: Home loans/  ## D3. Other Housing):  ## D4. Date	A2. Contracts/Warranties:	0	0	0	0		
B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  C3. Other Family:  C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C5. Conservatorship:  C6. Conservatorship:  C7. Other Family:  C8. Other Family:  C9. Other Family:  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  D4. Care Care Care Care Care Care Care Care	A3. Other Consumer/Finance:	18	17	1	0		
B2. Other Employment:	EMPLOYMENT						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  D0. 0  D0	B1. Discrimination:	0	0	0	0		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  D4. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  D6. O	B2. Other Employment:	0	0	0	0		
Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  E3. Conservatorship:  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	FAMILY						
C3. Other Family:    D1. Medi-Cal/Medicaid:   29		0	0	0	0		
### HEALTH/COMMUNITY BASED CARE  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	C2. Conservatorship:	0	0	0	0		
D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  1 0 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	C3. Other Family:	0	0	0	0		
D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  D4. D3. Other Health/Community Based Care:  D5. Real Property: Home loans/  D6. D6. D6. D7. D7. D7. D7. D7. D7. D7. D7. D7. D7	HEALTH/COMMUNITY BASED CARE						
D3. Other Health/Community Based Care:  HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  1 0	D1. Medi-Cal/Medicaid:	29	26	3	0		
HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  1 0	D2. Medicare:	13	13	0	0		
E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/  1 0	D3. Other Health/Community Based Care:	2	2	0	0		
Private Housing):  E2. Real Property: Home loans/  1 0	HOUSING						
		22	20	2	0		
	E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0		
E3. Other Housing: 0 0 0	E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE	INCOME MAINTENANCE						
F1. Social Security: 12 11 1	F1. Social Security:	12	11	1	0		
F2. Supplemental Security Income (SSI): 26 25 1	F2. Supplemental Security Income (SSI):	26	25	1	0		
F3. Pensions/Retiree Benefits: 29 0	F3. Pensions/Retiree Benefits:	29	29	0	0		
F4. Other Income Maintenance: 14 14 0	F4. Other Income Maintenance:	14	14	0	0		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 18 AAA Name: Vent	tura County Are	a Agency on	Aging			
AAA Contact Name: Marleen Canniff		AAA	Contact Phone:		AAA Contact Email: ma	rleen.canniff@ventura.org
Provider Name: Grey Law of Ven	tura County		Co	ounty(ies): Ventura C	ounty	
Provider Contact Name: Mile William	ms	Prov	vider Contact Phone:		Provider Contact Email:	msw98488@aol.com
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	: 🗀	7	7	0	0	
G3. Other Individual Rights:		0	0	0	0	
MISCELLANEOUS			•	•	•	
H1. Estate Planning/Wills/Trusts:		9	9	0	0	
H2. Advance Health Care Directives (	AHCD):	77	77	0	0	
H3. Financial Powers of Attorney:		52	52	0	0	
H4. Other Miscellaneous:		2	2	0	0	
TOTAL CASES OPENED IN	OLIARTER:	313		ED IN QUARTER BY (	CASE CLOSED CODE	
TOTAL GAGES OF ENED IN	QUARTER.	313	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			305	8	0	
TOTAL ESTIMATED CASE	WORK HOURS	SPENT:	354			
	OUTREACH/C	OMMUNITY E	EDUCATION ACTIVITIES I	DATA		
	INFORMATI	ON ON SPEC	IAL OUTREACH ACTIVIT	IES		
Date Location (If Applicable)	Type of Outrea	ch Activity	Groups T Outreach	argeted By	Est # of Est. People Hours Reached	
4/17/18 Cam Springs	Cam Coucil on	Aging	Seniors		20 3	
5/23/18 Simi Center	Senior Expo		Seniors,	Caregivers	39 5	
	,					
			S IN THE QUARTER:	2		
TOTAL ESTIMATED # OF SPECIAL	OUTREACH AC	TIVITY HOUR	S IN THE QUARTER:	8		
INFORMAT	TION ON COMM	UNITY LEGA	L EDUCATION PROGRAM	MS/ACTIVITIES		
Date Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
4/9/18 Fillmore Center	LIFE		Seniors		7 4.5	
5/18/18 Cam Health Care Dust	LIFE		Seniors		17 3	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 4

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County County Ventura County

Provider Contact Name: *Mile Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com* 

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

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Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323-549-5817 Provider Contact Email: mlshkanian@betzedek.or

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 1643

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 65-74: 50 Caucasian: 76 75-84: African American: 29 22 85+: Native American/Native Alaskan: 20 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 133 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 33 Chinese: 0 Female: 97 Filipino: Client Declined to Provide Information: 3 Japanese: 4 Total: 133 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 63 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 66 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 1 Limited English: 22 Race Unknown/Some Other Race: 21 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 133 41 Greatest Economic Need (Non-Minority): 37 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

40

Fiscal Year: 2017-2018

Quarter: 4

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213-507-1328 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: 323-549-5817 Provider Contact Email: *mlshkanian*@betzedek.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	8	2	0
A2. Contracts/Warranties:	0	0	2	0
A3. Other Consumer/Finance:	3	1	1	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	0	2	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	19	6	22	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	2	1	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	8	4	1	3
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	15	11	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	9	9	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	5	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	2	0

Fiscal Year: 2017-2018

Quarter: 4

reno k al Ishkanian		Contact Phone: 213-507	-1328 unty(ies): Los Angele		oreno@wdacs.lacounty.go
	December	Col	ınty(ies): Los Angele	es County	
al Ishkanian	D			•	
	Provider Contact Phone: 323-549-5817 Provider Contact Email: mlshkanian@				mlshkanian@betzedek.or
n:	0	0	0	0	
oitation:	10	5	1	0	
	7	3	4	1	
sts:	27	20	1	0	
ctives (AHCD):	11	5	9	0	
ney:	0	0	0	0	
	10	7	0	0	
IED IN QUARTER:	148	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		88	50	4	
CASE WORK HOURS	SPENT:	1641			
OUTREACH/CO	OMMUNITY ED	DUCATION ACTIVITIES D	ATA		
OF SPECIAL OUTREAC	H ACTIVITIES	IN THE QUARTER:	0		
ECIAL OUTREACH ACT	IVITY HOURS	IN THE QUARTER:	0		
ORMATION ON COMM	JNITY LEGAL	EDUCATION PROGRAM	S/ACTIVITIES		
Topic		Targeted A	Audience	Est # of Est. Participants Hours	
ID Theft		Seniors		16 2	
	oitation:  sts: ctives (AHCD): ney:  CASE WORK HOURS OUTREACH/CO OF SPECIAL OUTREACH ECIAL OUTREACH ACT ORMATION ON COMMU	oitation: 10 7 sts: 27 sctives (AHCD): 11 ney: 0 10 NED IN QUARTER: 148  CASE WORK HOURS SPENT: OUTREACH/COMMUNITY ED OF SPECIAL OUTREACH ACTIVITIES ECIAL OUTREACH ACTIVITY HOURS ORMATION ON COMMUNITY LEGAL Topic	oitation:  10  7  3  Sts: 27  20  Sts: 27  20  Strives (AHCD): 11  5  NED IN QUARTER: 148  TOTAL CASES CLOSI TOTAL COUNSEL AND ADVICE 88  CASE WORK HOURS SPENT: 1641  OUTREACH/COMMUNITY EDUCATION ACTIVITIES D  OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: ECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: ORMATION ON COMMUNITY LEGAL EDUCATION PROGRAM Topic  Targeted A	oitation:    10	oitation: 10 5 1 0 0  7 3 4 1 1  sts: 27 20 1 1 0 0  ctives (AHCD): 11 5 9 0  ney: 0 0 0 0 0 0  IED IN QUARTER: 148 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION  88 50 4  CASE WORK HOURS SPENT: 1641  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0  ECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0  ORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES Topic Targeted Audience Est # of Est. Participants Hours

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos AAA Contact Phone: 909-891-3984 AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 215

Total Cases Closed in Quarter: 195

Total Units of Service for Quarter (Unit=1 Hour): 1567

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 48 Two or More Races: 65-74: 90 Caucasian: 143 75-84: African American: 62 22 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 215 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 75 Chinese: Female: 140 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 215 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 97 Vietnamese: 0 Homebound: Guamanian: 5 0 Lives Alone: Hawaiian: 82 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 4 Limited English: 20 Race Unknown/Some Other Race: 23 Client Declined to Provide Information: Rural: 12 9 Total: Greatest Economic Need (Minority): 38 215 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 4

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos AAA Contact Phone: 909-891-3984 AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER  (Total Cases Opened by Legal Problem Code)  CASES CLOSED IN QUARTER  (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	26	20	2	1	
A2. Contracts/Warranties:	5	6	3	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	3	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	7	1	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	21	6	5	0	
D2. Medicare:	6	1	2	0	
D3. Other Health/Community Based Care:	7	4	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	67	50	2	9	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	7	5	0	
E3. Other Housing:	2	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	4	4	0	0	
F2. Supplemental Security Income (SSI):	6	4	2	3	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	5	5	0	2	

Fiscal Year: 2017-2018

Quarter: 4									
PSA: 20  AAA Contact Na			County-Departme		nd Adult Serv		AAA Contact	Fmail·. <i>les</i>	sica.Montecinos@hss.sbc
	Name: Inland Counties					y(ies):    San Berna			
	Contact Name: Darrell K.		•	der Contact Ph				tact Email:	dmoore@icls.org or nmbi
INDIVIDUAL RIG	HTS								
	gration/Naturalization:		0		0	0		1	
G2. Elder	Abuse/Neglect/Exploitation	ո:	0		0	0		0	
G3. Other	Individual Rights:		1		0	0		0	
MISCELLANEOU	JS		•						
H1. Estate	e Planning/Wills/Trusts:		46		12	17		0	
H2. Advar	nce Health Care Directives	(AHCD):	6		0	4		0	
H3. Finan	cial Powers of Attorney:		8		2	2		0	
H4. Other	Miscellaneous:		1		1	0		0	
TC	TAL CASES OPENED IN	QUARTER:	239	TOTAL CA	SES CLOSED	IN QUARTER BY C	ASE CLOSE	D CODE	
			•	TOTAL COU	-	OTAL LIMITED ADD. SERVICES	TOTAL LEG		
					133	45		17	
т	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	1478					
-			H/COMMUNITY E		TIVITIES DAT	Δ			
			ATION ON SPECI						
Date	Location		treach Activity	AL OUTREAC	Groups Targe	stad By	Est # of	Est.	
Date	(If Applicable)	Type of Ou	reacti Activity		Outreach	ned by	People Reached	Hours	
4/9/18	High Desert Mobile Clinic 14049 Amargosa Rd. Victorville, CA	Homeless (	Outreach		Homeless		20	5.6	
5/15/18	Grand Terrace Senior Center 22627 Grant Terrace Rd. Grand Terrace, CA 92313	Meeting wi schedule o	th Program Directo utreach	or to	Seniors		1	1.1	
5/15/18	Fontana Senior Center 16710 Ceres Ave.	Conference scheduling	e call with Event Co outreach	oordinator re	Seniors		1	0.1	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos AAA Contact Phone: 909-891-3984 AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

5/17/18	Crosswalk Church 10421 Corporate Dr. Redlands, CA 92374	Health & Legal Clinic	Seniors, Homeless & Poverty Population	60   2	
5/19/18	Rim Communities Health & Resource Fair Crestline Community Park 607 Forest Shade Rd. Crestline, CA 92325	Health Resources & ICLS Services	Seniors & Families	200 18.6	
5/23/18	Fontana Senior Center 16710 Ceres Ave.	Conference Call w/ Event Coordinator re scheduling outreach	Seniors	1 0.2	
5/24/18	Grand Terrace Senior Center 22627 Grant Terrace Rd. Grand Terrace, CA 92313	Meeting w/ Program Director to Schedule Outreach	Seniors	1 1.2	
5/29/18	Inland Empire Coordinated Care Initiative Advisory Committee Molina Healthcare 550 E. Hospitality Ln. San Bernadino, CA 92408	Medi-Cal Coordinated Care Initiative (CCI) & Cal-Mediconnect (CMC) Issues	Dual Eligibility Beneficiaries	8 3	
6/4/18	Ontario Senior Center 225 East "B" St. Ontario, CA 91764	Presentation on Housing Element	Seniors	40 3	
6/8/18	Fontana Senior Center 16710 Ceres Ave.	Consumer Debt, Tax Debt, Scams Targeting Seniors, Benefits, ICLS Services and Office Locations	Seniors	2 3.3	
6/13/18	Grand Terrace Senior Center 22627 Grand Terrace Rd. Grand Terrace, CA 92313	Consumer Debt, Tax Debt, Scams Targeting Seniors, Benefits, ICLS Services and Office Locations	Seniors	18 1.6	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Jessica Montecinos AAA Contact Phone: 909-891-3984 AAA Contact Email: Jessica.Montecinos@hss.sbc

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

6/13/18	Base Line Plaza Co0Op 1540 Base Line St. San Bernardino,CA92111	Presentation on ICLS Services	Seniors	8
6/22/18	Fontana Community Senior Health & Resource Fair Fontana Senior Center 16710 Ceres Ave.	ICLS Educational Materials	Seniors	300 2
6/23/18	Golden Future 50+ Expo Health Fair Double Tree Hotel 222 N. Vineyard Ave. Ontario, CA 91764	ICLS Educational Materials	Seniors	200 1
6/25/18	Crestline Senior Center 24658 San Moritz Dr. Crestline, CA 92325	Transfer on Death Related to Grant Deeds	Seniors	30

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 89

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder AAA Contact Phone: 951-867-3800 AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Executive Direc Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 177

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 1012

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 61 65-74: 77 Caucasian: 116 75-84: African American: 31 27 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 177 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 68 Chinese: Female: 109 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 177 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 57 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 50 0 Institutionalized: Samoan: 0 0 6 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 Limited English: Race Unknown/Some Other Race: 19 16 Client Declined to Provide Information: Rural: 11 8 Greatest Economic Need (Minority): Total: 33 177 Greatest Economic Need (Non-Minority): 18 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

41

Fiscal Year: 2017-2018

Quarter: 4

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder AAA Contact Phone: 951-867-3800 AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Executive Direc Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER			ES CLOSED IN QUAR	- <del></del>
(Total Cases Opened by Legal Problem Code	<b>&gt;</b> )	Counsel and Advice (CA)	d by Case Closing Code & Limited Additional Services (LAS)	Legal Problem Code)  Legal  Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	7	0	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	8	2	0	5
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	26	14	4	0
D2. Medicare:	7	3	2	0
D3. Other Health/Community Based Care:	6	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	102	59	8	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	0	1

Fiscal Year: 2017-2018

Church, 4268 Lime St., Riverside, CA 92504

arter: 4									
PSA: 21	AAA Name: Rive	erside County	/ Office on Aging	g					
AAA Contact Na	me: Keisha Winder		AAA	Contact Phone	e: <b>951-86</b> 7	-3800	AAA Contac	ct Email: <b>Kei</b>	ishaWinder@rivco.org
Provider N	lame: Inland Counties	Legal Service	es, Inc.		Co	unty(ies): Riversid	e		
Provider Co	ontact Name: <i>Darrell K.</i>	Moore, Execu	utive Direc Provi	ider Contact Pl	none: <b>951-3</b>	68-2541 or 951-368-	2 Provider Co	ntact Email:	dmoore@icls.org or nm
DIVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:		5		0			0	
G2. Elder A	Abuse/Neglect/Exploitation	n:	0		0			0	
G3. Other I	Individual Rights:	J	0		0			0	
SCELLANEOUS	S								
H1. Estate	Planning/Wills/Trusts:		14		9		3	0	
H2. Advanc	ce Health Care Directives (	(AHCD):	4		0			0	
H3. Financi	ial Powers of Attorney:		7		4		4	0	
H4. Other I	Miscellaneous:		1		0			0	
TO	TAL CASES OPENED IN	QUARTER:	202	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSI	ED CODE	
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	202	TOTAL COL		TOTAL LIMITED	TOTAL LE		
				AND AD	/ICE	ADD. SERVICES	REPRESENT	TATION	
					113	2	9	13	
тс	OTAL ESTIMATED CASE	WORK HOU	RS SPENT:	845					
		OUTREACH	I/COMMUNITY E	DUCATION AC	TIVITIES [	DATA			
		INFORMA	ATION ON SPECI	IAL OUTREAC	H ACTIVIT	FS			
Date	Location		reach Activity	IAL COTTLAC		argeted By	Est # of	Est.	
Date	(If Applicable)	Type of Out	reacti Activity		Outreach	argeted by	People Reached	Hours	
4/25/2018	Perris City Police Department, 137 S. Perris Blvd., Perris, CA 92570	CARE Team	Meeting			nm: organizations vith seniors	50	3.9	
5/16/2018	Desert Hot Sprtings Senior Center, 11- 777 West Dr., Desert Hot Springs, CA	Housing			Seniors			20.7	
5/17/2018	Janet Goseke Center, 5255 Sierra St., Riverside, CA 92504	Older Adult	Services Resourc	e Fair	Seniors		75	6.5	
5/20/2018	St. Francis de Sales	Church Fest	tival		Seniors a	nd Families	50	26.9	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 21 AAA Name: Riverside County Office on Aging

AAA Contact Name: Keisha Winder AAA Contact Phone: 951-867-3800 AAA Contact Email: KeishaWinder@rivco.org

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Executive Direc Provider Contact Phone: 951-368-2541 or 951-368-2 Provider Contact Email: dmoore@icls.org or nmbi

5/23/2018	TAY Center, 78-140 Calle Tampica, La Quinta, CA 92253	Resource Collaborative	Community Based Organizations; Seniors; Disabled Persons	100	10
5/23/2018	Perris City Police Department, 137 S. Perris Blvd., Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	50	3
5/30/2018	Coachella Valley Rescue Mission, 47470 Van Buren St., Indio, CA 92201	Public Benefits	Homeless	50	1
6/2/2018	White Park, 3936 Chestnut St., Riverside, CA 92501	Inland Empire Salsa Festival - ICLS	Families and Seniors	100	49
6/6/2018	Rivserside Convention Center, 3637 5th St.,	2018 Elderly and Dependent Abuse Symposium	Community Members and Seniors	200	19
6/23/2018	222 N. Vineyard Ave., Ontario, CA	Golden Future Expo - Senior Advocacy	Seniors	200	
6/26/2018	Sahara Mobile Home Park, 19555 S. Camino Reale, Palm Springs, CA	Senior Outreach with SPARK - Estate Planning	Seniors	23	1
6/27/2018	Perris City Police Department, 137 S. Perris Blvd., Perris, CA 92570	CARE Team Planning	CARE Team - organizations working with seniors	50	4

12	TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:
167	TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:
0	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:
0	TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Kathy Reza AAA Contact Phone: 714-480-6484 AAA Contact Email: Kathy.Reza@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County County(ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 539

Total Cases Closed in Quarter: 406

Total Units of Service for Quarter (Unit=1 Hour): 1917

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 151 Two or More Races: 27 65-74: 267 Caucasian: 316 75-84: African American: 87 19 85+: Native American/Native Alaskan: 3 34 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 539 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 215 Chinese: 9 Female: 324 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 3 Total: 539 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 8 Vietnamese: 16 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 336 Institutionalized: Samoan: 25 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 102 Race Unknown/Some Other Race: 137 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 212 539 Greatest Economic Need (Non-Minority): 104 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

104

Fiscal Year: 2017-2018

Quarter: 4

PSA: 22 AAA Name: Orange County Office on Aging

Provider Contact Name: Laura D. Luu

AAA Contact Name: Kathy Reza AAA Contact Phone: 714-480-6484 AAA Contact Email: Kathy.Reza@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@legal-aid.com

County(ies): Orange

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	82	62	9	0		
A2. Contracts/Warranties:	15	10	0	0		
A3. Other Consumer/Finance:	7	6	0	0		
EMPLOYMENT						
B1. Discrimination:	4	4	0	0		
B2. Other Employment:	19	4	1	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	38	33	1	0		
C2. Conservatorship:	12	6	0	0		
C3. Other Family:	12	9	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	47	26	4	0		
D2. Medicare:	17	10	0	0		
D3. Other Health/Community Based Care:	35	10	1	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	95	79	2	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	11	0	0		
E3. Other Housing:	19	13	1	0		
INCOME MAINTENANCE						
F1. Social Security:	14	13	1	0		
F2. Supplemental Security Income (SSI):	17	7	4	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	7	5	0	0		

Fiscal Year: 2017-2018

4/14/18

Irvine

Quarter: 4

A Contact Na	A Contact Name: Kathy Reza AAA Contact Phone					-6484	AAA Contac	t Email: <i>Kat</i>	thy.Reza@occr.ocgov.com
Provider	Provider Name: Legal Aid Society of Orange County				Co	unty(ies): Orange			
Provider C	Provider Contact Name: Laura D. Luu			rider Contact Ph	one: <b>714-5</b>	71-5243	Provider Co	ntact Email:	lluu@legal-aid.com
IVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		5		3		0	0	
G2. Elder	Abuse/Neglect/Exploita	tion:	4		3		0	0	
G3. Other	Individual Rights:		13		13		0	0	
CELLANEOU	IS								
H1. Estate	Planning/Wills/Trusts:		41		38		1	0	
H2. Advar	ce Health Care Directiv	es (AHCD):	6		4		0	0	
H3. Financ	cial Powers of Attorney:		0		0		0	0	
H4. Other	Miscellaneous:		11		10		0	0	
TO	TAL CASES OPENED	IN QUARTER:	539	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
		·		TOTAL COU AND ADV	_	TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
					379	2	5	2	
Т	OTAL ESTIMATED CA	SE WORK HOURS	SPENT:	1843					
		OUTREACH/C	OMMUNITY E	DUCATION AC	TIVITIES D	)ATA			
		INFORMAT	ION ON SPEC	IAL OUTREACI	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outrea	ach Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
4/10/18	Santa Ana	OC Health Acc	cess & Enrollme	ent Task Force	Service P	roviders	50	2	
4/10/18	Santa Ana	Pre-Grand Op	en Community	Clinic	Communi	ty	6	1.5	
4/10/18	Garden Grove		orkshop at Nhare Te Health Care	an Hoa	Vietname	se	12	2	
								4.5	
4/11/18	Santa Ana	Santa Ana Co	urtyard		Homeless		16	1.5	

6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

Health and Safety Expo Survive and Thrive Community

Fiscal Year: 2017-2018

Quarter: 4

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Kathy Reza AAA Contact Phone: 714-480-6484 AAA Contact Email: Kathy.Reza@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County County County County (ies): Orange

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714-571-5243 Provider Contact Email: Iluu@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants I	Est. Hours
4/14/18	Santa Ana	Community Wellness, Education, Resouce Fair	Community	30	3.5
4/21/18	Anaheim	WAND 22nd Annual Community Fair	Community	50	4
4/25/18	Santa Ana	Homeless Court	Homeless	18	1.
5/3/18	Santa Ana	Mental Health Awareness	Community	100	
5/4/18	Santa Ana	Resistance Celebrates Resilience	LBGT Community	60	
5/5/18	Santa Ana	St. Youstina Clinic	Community	100	
5/9/18	Santa Ana	OC Superior Court	Homeless	24	
5/16/18	Garden Grove	Crystal Cathedral Health Clinic	Community	23	
5/17/18	Westminster	Educataional Workshop	Community	15	
5/18/18	Santa Ana	Health Workshop	Community	30	
5/31/18	San Juan Capistrano	CHIOC Community Forum	Community	15	
6/1/18	Irvine	The Groves Mobile Home	Seniors	15	
6/2/18	Anaheim	Clinic in the Park	Community	100	
6/2/18	Santa Ana	Citzenship/Naturalization Fair	Immigrant	200	
6/6/18	Anaheim	Network Luncheon	Service Providers	30	
6/12/18	Santa Ana	OC Health Task Force	Community	38	
6/12/18	Santa Ana	Mental Health/Homeless Outreach	Homeless	65	
6/14/18	Santa Ana	Homeless Courtyard	Homeless	12	
6/16/18	Anaheim	6th Annual EID Festival	Community	500	
6/21/18	San Clemente	AHCD Clinic	Seniors	8	
6/23/18	Fullerton	Clinic in the Park	Community	44	
6/23/18	Santa Ana	Family Resource Fair	Community	800	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 22

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 59

Fiscal Year: 2017-2018

Quarter: 4

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858-565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 972

Total Cases Closed in Quarter: 972

Total Units of Service for Quarter (Unit=1 Hour): 1031

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 187 Two or More Races: 0 65-74: 451 Caucasian: 736 75-84: African American: 242 57 85+: Native American/Native Alaskan: 3 92 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 972 Asian Indian: **CLIENT GENDER** Cambodian: Male: 319 Chinese: Female: 653 Filipino: 17 Client Declined to Provide Information: 0 Japanese: Total: 972 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 717 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 524 0 Institutionalized: Samoan: 13 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 39 8 Limited English: 115 Race Unknown/Some Other Race: 140 Client Declined to Provide Information: Rural: 4 0 Total: Greatest Economic Need (Minority): 95 972 Greatest Economic Need (Non-Minority): 314 Greatest Economic Need (Minority Status Unknown): 36 **CLIENT ETHNICITY** Hispanic/Latino: 138

Fiscal Year: 2017-2018

Quarter: 4

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858-565-8772 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	56	55	1	0		
A2. Contracts/Warranties:	59	54	5	0		
A3. Other Consumer/Finance:	39	36	3	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	13	13	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	28	28	0	0		
C2. Conservatorship:	8	8	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	15	15	0	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	32	32	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	124	120	4	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	70	69	1	0		
E3. Other Housing:	65	64	1	0		
INCOME MAINTENANCE						
F1. Social Security:	41	41	0	0		
F2. Supplemental Security Income (SSI):	17	17	0	0		
F3. Pensions/Retiree Benefits:	7	7	0	0		
F4. Other Income Maintenance:	5	5	0	0		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 23 AAA Name: Aging & Independ	lence Services o	of San Diego Aging and	Independence Service	es		
AAA Contact Name: Marilyn Driscoll	AAA (	Contact Phone: 858-505	AAA Contact Email: Ma	rilyn.driscoll@sdcounty.ca		
Provider Name: Elder Law & Advocacy		County(ies): San Diego				
Provider Contact Name: Manuel Hurtado Castro	Provid	der Contact Phone: <b>858-5</b>	65-8772 x205	Provider Contact Email:	mhurtado@seniorlaw-sd.	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	2	2	0	0		
G2. Elder Abuse/Neglect/Exploitation:	58	56	2	0		
G3. Other Individual Rights:	50	50	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	205	173	32	0		
H2. Advance Health Care Directives (AHCD):	11	9	2	0		
H3. Financial Powers of Attorney:	56	50	6	0		
H4. Other Miscellaneous:	10	10	0	0		
TOTAL CASES OPENED IN QUARTER:	972	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		915	57	0		
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	1028				
OUTREACH	COMMUNITY ED	DUCATION ACTIVITIES D	)ATA			
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH A	CTIVITY HOURS	IN THE QUARTER:	0			
TOTAL # OF COMMUNITY LEGAL EDUCAT	ON PROGRAMS	IN THE QUARTER:	1			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU	CATION HOURS	IN THE QUARTER:	3			

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: 442-265-7032 AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro Provider Contact Phone: 760-439-2535 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 153

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 0 65-74: 29 Caucasian: 16 75-84: African American: 28 4 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 85 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 27 Chinese: 0 Female: 58 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 85 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 36 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 42 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 45 Race Unknown/Some Other Race: 65 Client Declined to Provide Information: Rural: 75 0 Greatest Economic Need (Minority): Total: 85 24 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0

66

Fiscal Year: 2017-2018

Quarter: 4

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: 442-265-7032 AAA Contact Email: karlaflores@co.imperial.ca.us

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro Provider Contact Phone: 760-439-2535 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
, , , , ,	,	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	0	1	0		
A2. Contracts/Warranties:	10	6	4	0		
A3. Other Consumer/Finance:	5	5	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	1	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	6	3	3	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	4	3	0		
E3. Other Housing:	2	2	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	1	0	1	0		
F3. Pensions/Retiree Benefits:	1	1	0	0		
F4. Other Income Maintenance:	1	0	1	0		

Fiscal Year: 2017-2018

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	me: Karla Flores		AAA	Contact Phone: 442-265	5-7032	AAA Contact Email: kar	laflores@co.imperial.ca.us
Provider N	lame: Elder Law & Ad	vocacy		Co	unty(ies): Imperial		
Provider Co	ontact Name: <i>Manuel A</i>	. Hurtado Castro	Prov	vider Contact Phone: <b>760-</b> 4	139-2535 x205	Provider Contact Email:	mhurtado@seniorlaw-sd.
IVIDUAL RIGH	ITS						
G1. Immigr	ration/Naturalization:		0	0	0	0	
G2. Elder A	Abuse/Neglect/Exploitatio	n:	7	1	6	0	
G3. Other I	Individual Rights:		5	0	5	0	
CELLANEOUS	S						
H1. Estate	Planning/Wills/Trusts:		28	9	19	0	
H2. Advanc	ce Health Care Directives	(AHCD):	4	1	3	0	
H3. Financi	ial Powers of Attorney:		1	1	0	0	
H4. Other I	Miscellaneous:		2	2	0	0	
TO	TAL CASES OPENED IN	QUARTER:	85	TOTAL CASES CLOS	SED IN QUARTER BY (	CASE CLOSED CODE	
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				38	47	0	
TC	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	148			
		OUTREACH/CO	MMUNITY E	EDUCATION ACTIVITIES I	DATA		
	TOTAL # OF SP	ECIAL OUTREAC	H ACTIVITIE	S IN THE QUARTER:	0		
TOTAL EST	IMATED # OF SPECIAL	OUTREACH ACT	IVITY HOUF	RS IN THE QUARTER: 🦳	0		
	INFORMA	TION ON COMMI	JNITY LEGA	L EDUCATION PROGRAM	MS/ACTIVITIES		
	Location	Topic		Targeted	Audience	Est # of Est.	
Date	(If Applicable)					Participants Hours	
				Seniors 6	0+	37 2.5	
Date 6/28/2018	220 Magnolia Street Brawley, CA 92227	Elder Financial	Abuse	Jeniors C			

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213 202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 160

Total Cases Closed in Quarter: 173

Total Units of Service for Quarter (Unit=1 Hour): 2942

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 65-74: 49 Caucasian: 91 75-84: African American: 53 35 85+: Native American/Native Alaskan: 24 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 160 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 64 Chinese: Female: 93 Filipino: Client Declined to Provide Information: 3 Japanese: 0 Total: 160 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 98 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 76 0 Institutionalized: Samoan: 0 0 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 Limited English: 37 Race Unknown/Some Other Race: 17 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 53 160 Greatest Economic Need (Non-Minority): 55 Greatest Economic Need (Minority Status Unknown): 9 **CLIENT ETHNICITY**

28

Fiscal Year: 2017-2018

Quarter: 4

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213 202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles City

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mlshkanian@bettzedek.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER  (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	8	4	1	0		
A2. Contracts/Warranties:	1	0	0	0		
A3. Other Consumer/Finance:	7	4	5	0		
EMPLOYMENT						
B1. Discrimination:	1	1	0	0		
B2. Other Employment:	7	3	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0		
C2. Conservatorship:	10	1	20	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	1	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	11	2	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	28	25	1	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	2	1		
E3. Other Housing:	6	4	0	0		
INCOME MAINTENANCE						
F1. Social Security:	4	6	0	0		
F2. Supplemental Security Income (SSI):	5	4	4	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 25 AAA Name: City of Los Angel	les-Department	t of Aging			
AAA Contact Name: Francisco Guillermo	AAA	A Contact Phone: 213 202	-5622	AAA Contact Email: fra	ncisco.guillermo@lacity.or
Provider Name: Bet Tzedek		Co	es City		
Provider Contact Name: Maral Ishkanian	Pro	vider Contact Phone: <b>323 5</b>	49-5817	Provider Contact Email:	mlshkanian@bettzedek.or
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	1	0	0	
G2. Elder Abuse/Neglect/Exploitation:	8	8	0	0	
G3. Other Individual Rights:	21	5	0	7	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	26	21	6	0	
H2. Advance Health Care Directives (AHCD):	24	14	7	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	11	9	1	0	
TOTAL CASES OPENED IN QUARTER:	189	TOTAL CASES CLOS	ED IN QUARTER BY (	ASE CLOSED CODE	
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		116	48	9	
TOTAL ESTIMATED CASE WORK HOUR	RS SPENT:	2942			
OUTREACH	COMMUNITY E	EDUCATION ACTIVITIES D	)ATA		
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIE	ES IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH A	ACTIVITY HOUF	RS IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCAT	ION PROGRAM	IS IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU			0		

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Dena Eddings AAA Contact Phone: 707-995-4660 AAA Contact Email: dena.eddings@lakecountyca.

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 95

Total Cases Closed in Quarter: 102

Total Units of Service for Quarter (Unit=1 Hour): 536

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 35 Two or More Races: 8 65-74: 48 Caucasian: 68 75-84: African American: 9 2 85+: Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 95 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 33 Chinese: 0 Female: 62 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 95 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 66 0 Homebound: Guamanian: 5 0 Lives Alone: Hawaiian: 47 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 32 0 Limited English: Race Unknown/Some Other Race: 1 10 Client Declined to Provide Information: Rural: 95 3 Greatest Economic Need (Minority): Total: 95 13 Greatest Economic Need (Non-Minority): 42 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Dena Eddings AAA Contact Phone: 707-995-4660 AAA Contact Email: dena.eddings@lakecountyca.

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	4	6	0	0		
A2. Contracts/Warranties:	0	1	0	0		
A3. Other Consumer/Finance:	7	6	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	2	2	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	6	3	3	0		
D2. Medicare:	5	6	1	0		
D3. Other Health/Community Based Care:	2	0	1	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	41	33	10	3		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0		
E3. Other Housing:	8	7	0	0		
INCOME MAINTENANCE						
F1. Social Security:	2	2	1	0		
F2. Supplemental Security Income (SSI):	4	0	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	3	4	0	0		

Fiscal Year: 2017-2018

5/3/18 \* 6/ Ukiah

Los Cien Meeting

Quarter: 4

Quarter. 4								
PSA: 26	AAA Name: AA	A of Mendoc	ino and Lake Coul	nties				
AAA Contact Nar	ne: <b>Dena Eddings</b>		AAA	Contact Phone	: 707-995	-4660	AAA Contact Email: de	na.eddings@lakecountyca.
Provider N	ame: Legal Services	of Northern C	California		Co	unty(ies): Mendocine	o and Lake	
Provider Co	ontact Name: Angelica	M Millan	Provid	der Contact Ph	none: <b>707-5</b>	13-1023	Provider Contact Email	: amillan@lsnc.net
INDIVIDUAL RIGH	TS							
G1. Immigr	ation/Naturalization:		2		1	0	0	
G2. Elder A	buse/Neglect/Exploitation	n:	0		0	0	0	,
G3. Other I	ndividual Rights:		2		2	0	0	
MISCELLANEOUS	3							
H1. Estate I	Planning/Wills/Trusts:		0		0	0	0	
H2. Advanc	e Health Care Directives	(AHCD):	3		3	0	0	
H3. Financia	al Powers of Attorney:		0		0	0	0	
H4. Other N	liscellaneous:		0		0	0	0	
тот	AL CASES OPENED IN	QUARTER:	95	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COL		TOTAL LIMITED	TOTAL LEGAL	1
				AND AD\		ADD. SERVICES	REPRESENTATION	- -
					79	19	4	
то	TAL ESTIMATED CASE	WORK HOL	JRS SPENT:	498				
		OUTREAC	H/COMMUNITY ED	DUCATION AC	TIVITIES D	DATA		
		INFORM	ATION ON SPECIA	AL OUTREAC	H ACTIVITI	ES		
Date	Location	Type of Ou	treach Activity		Groups Ta	argeted By	Est # of Est.	
	(If Applicable)				Outreach		People Hours Reached	
4/5/18, 4/6	Ukiah		lth Fair Tabling			me Individuals	8 5.3	
4/12/18	Ukiah	Outreach r Office of E	meeting with Mendo ducation Rep re oui	cino County r services	Educators	8 & families	30 1.3	
4/16/18	Ukiah	Multi-Displ	inary Team Meeting	)		other providers serving and disabled adults	10 1	
4/16/18	Willits		the Mendocino Cou Services CoC	unty	enforcem	service providers, law ent, health clinics, and	20 3.1	
4/22/19	Lake County	Prochures	to Lake County Offi	ico of	others		30 03	
4/23/18		Education	to Lake County Offi		Families		30 0.2	
4/26/18	Ukiah	Health Mer	ndocino: Poverty Ac	ction Team	Service p	roviders, county staff	6 1.5	

Latino Community Leaders

Fiscal Year: 2017-2018

Quarter: 4

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Dena Eddings AAA Contact Phone: 707-995-4660 AAA Contact Email: dena.eddings@lakecountyca.

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

5/9/18	Ukiah	Presentation to Vet Affairs Staff re our services	Vet Affairs Staff	7	1.1
5/9/18	Lake County	Dropped off brochures to Career Point / EDD	Workers and those seeking employment	30	0.2
5/11/18	Lakeport	Emailed and Mailed Fliers and our Borcures to Probation Dept.	Low Income Individuals	50	0.3
5/17/18	Lakeport	Attend Elder Abuse Prevention Conference and Network	Seniors and service providers	5	4.5
5/21/18	Ukiah	Mendocino County CoC Meeting	Homeless service providers, law enforcement, city officals, etc.	20	1.5
5/24/18	Ukiah	Health Mendocino: Poverty Action Team Meeting	County staff, Community orgs	5	1.5
6/7/18	Clearlake	Dropped off Brochurs to Lake County Housing Commission	Low-Income Persons	25	0.1
6/12/18	Clearlake	Mailed brochures to Redbud Library	Users of Public Library	30	0.1
6/22/18	Lakeport	Participate in Innovation Summit	Service providers, county/city officials, health	5	6.8
6/25/18	Ukiah	Emailed Mendo Jail our flyers and droped off brochurs	Low income persons	50	0.3
6/28/18	Ukiah	Healthy Mendocino Poverty Action Team Meeting	County staff and EDFC director	2	1.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES									
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours					
5/9/18	Ukiah	Trusts & Medi-Cal	Medi-Cal Eligibility Workers	9 3.5					

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp AAA Contact Phone: 707-565-5982 AAA Contact Email: trepp@schsd.org

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.CO

Total Unduplicated Client Count for Quarter: 217

Total Cases Closed in Quarter: 203

Total Units of Service for Quarter (Unit=1 Hour): 1444

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 70 Two or More Races: 65-74: 102 Caucasian: 204 75-84: African American: 44 4 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 217 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 75 Chinese: Female: 142 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 217 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 64 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 69 0 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 27 0 Limited English: 10 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 53 0 Greatest Economic Need (Minority): Total: 22 217 Greatest Economic Need (Non-Minority): 97 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

22

Fiscal Year: 2017-2018

Quarter: 4

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp AAA Contact Phone: 707-565-5982 AAA Contact Email: trepp@schsd.org

Provider Name: Legal Aid of Sonoma County County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.CO

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	16	9	0	0	
A2. Contracts/Warranties:	35	0	0	0	
A3. Other Consumer/Finance:	11	12	2	0	
EMPLOYMENT					
B1. Discrimination:	0	1	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	11	1	6	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	1	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	2	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	77	51	25	15	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	0	0	0	

Fiscal Year: 2017-2018

Quarter: 4

AA Contact Nam			ea Agency on	Contact Phone	· 707 565	5092	AAA Contoot	Email: ##	nn@eched ora
AAA Contact Name: Tracy Repp  Provider Name: Legal Aid of Sonoma County			AAA	Contact Phone		unty(ies): Sonoma	AAA COIIIaci	Elliali. <i>treț</i>	op@schsd.org
	•	•	Danid		Provider Contact Email: rrubinoff@legalaidsc.				
Provider Co	ntact Name: <i>Ronit Rub</i> i	ιποττ	Provi	der Contact Ph	one: /0/-5	42-0004	Provider Con	tact Email:	rrubinoπ@iegaiaidsc.C
IVIDUAL RIGHT		_							
G1. Immigra	ation/Naturalization:	<u> </u>	1		1	0		0	
G2. Elder Ab	ouse/Neglect/Exploitation	: <u> </u>	41		25	0		14	
G3. Other Ir	ndividual Rights:	J_	0		0	0		0	
CELLANEOUS		_							
	Planning/Wills/Trusts:	<u> </u>	14		10	9		0	
H2. Advance	e Health Care Directives (	(AHCD):	6		1	4		1	
H3. Financia	l Powers of Attorney:		0		0	0		0	
H4. Other M	iscellaneous:		0		1	0		0	
тот	AL CASES OPENED IN	QUARTER:	226	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COU	-	TOTAL LIMITED	TOTAL LEG		
				AND ADV		ADD. SERVICES	REPRESENTA		
					126	41	J	36	
TO <sup>-</sup>	TAL ESTIMATED CASE	WORK HOURS	SPENT:	1423					
		OUTREACH/C	OMMUNITY EI	DUCATION AC	TIVITIES D	DATA			
		INFORMATI	ON ON SPECI	AL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outrea	ch Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
5/12/2018	Petaluma	Golden State N Luncheon	1obile Home Ov	wners League	Senior Moresidents	bbile Home Park	32	1.5	
5/22/2018	VOCA/AAA Santa	Presentation -	VOCA Audit		Service Pi	roviders	10	2.5	
6/15/2018	Elder Justice Summit	Elder Law Pres	entation & Net	working	Service Pi	roviders	20	9	
6/15/2018		Press Democra LASC staff and	t Article on Eld client interviev		General P	ublic	50000	1.5	
	TOTAL # OF SPE	CIAL OUTDEA		S IN THE OUA	 ртер.	4			
TOTAL ESTI	MATED # OF SPECIAL					15			
	INFORMAT	TION ON COMM	UNITY LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Participants	Est. Hours	
4/25/2018	Coddingtown Mobile	Mobile Home [	Park Residents	Logal Dights	Dark rocis	lents/Seniors	28	1.5	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp AAA Contact Phone: 707-565-5982 AAA Contact Email: trepp@schsd.org

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.CO

	Estates	Forum		,	- P	
5/24/2018	Coddingtown Mobile Estates	Mobile Home Park Residents Legal Rights Forum	Park Residents/ Seniors		34	1
6/24/2018	Rancho Verde MHP	Mobile Home Park Residents Legal Rights Forum	Park Residents / Seniors		18	2
6/26/2018	Vintage Park MHP	Mobile Home Park Residents Legal Rights Forum	Park Residents/ Seniors		10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Oliver Ehlinger, Manageing Attor Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 143

Total Units of Service for Quarter (Unit=1 Hour): 801

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 51 Two or More Races: 0 65-74: 49 Caucasian: 56 75-84: African American: 19 42 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 128 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 63 Chinese: 0 Female: 65 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 128 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 80 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 31 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 Race Unknown/Some Other Race: Limited English: 6 10 Client Declined to Provide Information: Rural: 0 12 Greatest Economic Need (Minority): Total: 566 128 Greatest Economic Need (Non-Minority): 41 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Oliver Ehlinger, Manageing Attor Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUART	ΓER
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Closed	d by Case Closing Code & I	egal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	2	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	11	6	2	2
D2. Medicare:	2	2	1	0
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	64	52	18	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	10	1	0
E3. Other Housing:	0	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	5	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0

Fiscal Year: 2017-2018

Quarter: 4

**PSA: 28** AAA Name: Napa and Solano County AAA AAA Contact Name: AAA Contact Phone: AAA Contact Email: Provider Name: Legal Services of Northern California County(ies): Solano Provider Contact Name: Oliver Ehlinger, Manageing Attor Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre **INDIVIDUAL RIGHTS** 5 G1. Immigration/Naturalization: 5 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 G3. Other Individual Rights: 0 1 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 3 0 3 0 0 H2. Advance Health Care Directives (AHCD): 0 0 H3. Financial Powers of Attorney: 0 0 0 0 2 H4. Other Miscellaneous: 2 0 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 128 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 97 39 TOTAL ESTIMATED CASE WORK HOURS SPENT: 737

		OUTREACH/COMMUNITY EDUCATION A	ACTIVITIES DATA	
		INFORMATION ON SPECIAL OUTREA	ACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
4/4/18	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Solano Seniors	2 2
4/11/18	Suisun City	Senior Legal Clinic	Solano Seniors	1 1
5/2/18	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Solano Seniors	7 3
5/9/18	Suisun City	Senior Legal Clinic	Solano Seniors	1 2
6/6/18	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Solano Seniors	4 2
6/9/18	Vallejo	Naturalization Clinic	Solano Residents	5 6
6/13/18	Suisun City	Senior Legal Clinic	Solano Seniors	1 2
6/11/18	Solano County	Clean Slate Clinic	Solano Residents	11 3

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Oliver Ehlinger, Manageing Attor Provider Contact Phone: 707 643-0054 (Oliver Ehlin Provider Contact Email: oehlinger@lsnc.net / agre

#### TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hou
4/9/18	Solano County	Presentation to RAP group on criminal record remedies	Solano Residents	21
4/6/18	Solano County	Senior Coalition Meeting	Senior Coalition	12
4/12/18	Solano	Senior Poverty Working Group	Solano Advocates	15
4/18/18	Vallejo	Resource Fair Vallejo Regional Adult Education Center	Vallejo Adults/Seniors	10
5/3/18	Solano County	Presentation to Mission Solano	Solano residents	8
5/4/18	Solano County	Senior Coalition Meeting	Senior Coalition	10
5/14/18	Vallejo	Know your Rights presentation criminal record remedy impact	Solano Residents	11
6/8/18	Solano County	Solano County Community Partners Networking Event	Solano Advocates	20
6/11/18	Solano County	Presentation to Vet Group re: occupational licensing & criminal record remedies	Solano Residents	9
6/13/18	Solano County	Annual Elder Abuse Forum	Solano Advocates	15
Weekly	LSNC Office	Tenants' Rights & Responsibilities Clinics (ten clinics held)	Solano Tenants	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 43

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

County(ies): Napa

Total Unduplicated Client Count for Quarter: 43

Total Cases Closed in Quarter: 21

Total Units of Service for Quarter (Unit=1 Hour): 217

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 1 Two or More Races: 65-74: Caucasian: 20 39 75-84: African American: 19 1 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 43 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 16 Chinese: 0 Female: 27 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 43 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 24 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 21 0 Institutionalized: Samoan: 10 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 1 0 Client Declined to Provide Information: Rural: 1 0 2 Greatest Economic Need (Minority): Total: 43 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)						
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)					
CONSUMER/FINANCE									
A1. Bankruptcy/Debt Collection:	1	1	1	0					
A2. Contracts/Warranties:	1	0	0	0					
A3. Other Consumer/Finance:	2	0	0	0					
EMPLOYMENT									
B1. Discrimination:	0	0	0	0					
B2. Other Employment:	0	0	0	0					
FAMILY									
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0					
C2. Conservatorship:	0	0	0	0					
C3. Other Family:	0	0	0	0					
HEALTH/COMMUNITY BASED CARE									
D1. Medi-Cal/Medicaid:	0	0	0	0					
D2. Medicare:	0	0	0	0					
D3. Other Health/Community Based Care:	0	0	0	0					
HOUSING									
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	3	0					
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0					
E3. Other Housing:	2	1	0	0					
INCOME MAINTENANCE									
F1. Social Security:	0	0	0	0					
F2. Supplemental Security Income (SSI):	0	0	0	0					
F3. Pensions/Retiree Benefits:	0	0	0	0					
F4. Other Income Maintenance:	0	0	0	0					

Fiscal Year: 2017-2018

Quarter: 4

PSA: 28	AA Name: Nap	a and Solai	no Coun	ty AAA							
AAA Contact Name:				AAA	Contact Phone	):			AAA Contact	t Email:	
Provider Name: E	Bay Area Legal A	\id				Co	unty(ies): Napa				
Provider Contact Na	ame: <i>Kristi Lesr</i>	newich		Provi	ider Contact Ph	ione: <b>707-2</b>	59-0579		Provider Cor	ntact Em	ail: klesnewich@baylegal.org
INDIVIDUAL RIGHTS											
G1. Immigration/Na	turalization:			0		0		0			0
G2. Elder Abuse/Ne	glect/Exploitation	:		1		0		1			0
G3. Other Individua	l Rights:			0		0		0			0
MISCELLANEOUS											
H1. Estate Planning,	/Wills/Trusts:			26		0		8			0
H2. Advance Health	Care Directives (	(AHCD):		5		0		2			0
H3. Financial Power	s of Attorney:			0		0		3			0
H4. Other Miscelland	eous:			3		0		1			0
TOTAL CAS	ES OPENED IN	QUARTER:		43	TOTAL CA	SES CLOS	ED IN QUARTER	BY C	ASE CLOSE	D CODE	
			,	15	TOTAL COL	JNSEL	TOTAL LIMITED	)	TOTAL LE	GAL	
					AND AD\	/ICE	ADD. SERVICES	S	REPRESENT	ATION	_
						2		19			0
TOTAL ES	TIMATED CASE	WORK HO	URS SP	ENT:	206						
		OUTREAC	CH/COM	MUNITY E	DUCATION AC	TIVITIES D	DATA				
		INFORM	MATION	ON SPEC	IAL OUTREAC	H ACTIVITI	ES				
Date Locatio (If Applio		Type of O	utreach /	Activity		Groups Ta Outreach	argeted By		Est # of People Reached	Est. Hours	
4/30/18 Queen Center	of Valley Med	Bay Area	Legal Aid	Services		Senior Pro	oviders/Seniors		30	3	
6/14/18 Napa E Preven	Elder Abuse Ition	Bay Area	Legal Aid	l Services		Senior Pro	oviders/Seniors		35	3	
6/15/18 Sonom	a Elder Justice	Elder Abu	se Restra	aining Orde	ers	Senior Pro	oviders		15	5	
1	OTAL # OF SPE	CIAL OUT	REACH	ACTIVITIE	S IN THE QUA	RTER:	3				
TOTAL ESTIMATED	# OF SPECIAL	OUTREACH	ACTIV	TY HOUR	S IN THE QUA	RTER:	11				
TOTAL # OF O	OMMUNITY LEG	GAL EDUC	ATION P	ROGRAM	S IN THE QUA	RTER:	1				
TOTAL ESTIMATED #	OF COMMUNITY	Y LEGAL E	DUCATI	ON HOUR	S IN THE QUA	RTER:	0				

Fiscal Year: 2017-2018

Hispanic/Latino:

Quarter: 4

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: *Michelle Ward* Provider Contact Phone: 530-621-6154 Provider Contact Email: *michelle.ward@edcgov.u* 

Total Unduplicated Client Count for Quarter: 388

Total Cases Closed in Quarter: 832

Total Units of Service for Quarter (Unit=1 Hour): 1559

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 56 Two or More Races: 3 65-74: 163 Caucasian: 359 75-84: African American: 115 0 85+: Native American/Native Alaskan: 49 Asian/Pacific Islander Client Declined to Provide Information: 5 Total: 388 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 157 Chinese: Female: 231 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 388 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 28 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 119 0 Institutionalized: 2 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 1 Limited English: 4 Race Unknown/Some Other Race: 13 Client Declined to Provide Information: Rural: 388 7 Greatest Economic Need (Minority): Total: 12 388 Greatest Economic Need (Non-Minority): 137 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2017-2018

Quarter: 4

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: Michelle Ward Provider Contact Phone: 530-621-6154 Provider Contact Email: michelle.ward@edcgov.u

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER  (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	2	1	1	0			
A3. Other Consumer/Finance:	74	74	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	1	1	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	4	4	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	6	6	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	1	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	18	5	10	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	6	0	0			
E3. Other Housing:	28	23	2	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	1	1	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	2	2	0	0			

Fiscal Year: 2017-2018

Quarter: 4

uarter: 4								
PSA: 29	AAA Name: El D	orado County /			. F20 642	4022	AAA Contact Eme	
	ne: Yasmin Hichborn	_	AAA	Contact Phon			AAA Contact Ema	ail: yasmin.hichborn@edcgov.us
	ame: Senior Legal Sei		_	County(ies): El Dorado rovider Contact Phone: 530-621-6154				
Provider Co	ntact Name: <i>Michelle V</i>	Vard	Prov	ider Contact P	hone: <b>530-6</b>	21-6154	Provider Contact	Email: michelle.ward@edcgov.u
NDIVIDUAL RIGH	TS	_						
G1. Immigra	ation/Naturalization:		0		0	0		0
G2. Elder Ab	ouse/Neglect/Exploitation	n:	7		6	1		0
G3. Other Ir	ndividual Rights:		5		4	0		0
<b>IISCELLANEOUS</b>								
H1. Estate F	Planning/Wills/Trusts:		292		164	109		0
H2. Advance	e Health Care Directives	(AHCD):	204		104	77		0
H3. Financia	al Powers of Attorney:		215		103	86		0
H4. Other M	liscellaneous:		42		34	6		0
тот	AL CASES OPENED IN	QUARTER:	908	TOTAL CA	ASES CLOS	ED IN QUARTER BY (	CASE CLOSED CO	DDE
				TOTAL CO		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATIO	N
				7(14)	540	292	REFRESENTATIO	0
					J <del>1</del> 0	232	,	U
10	TAL ESTIMATED CASE	WORK HOURS	SPENT:	1540				
		OUTREACH/C	OMMUNITY E	DUCATION A	CTIVITIES D	DATA		
	TOTAL # OF SPI	ECIAL OUTREA	CH ACTIVITIE	S IN THE QUA	ARTER:	0		
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH AC	TIVITY HOUR	S IN THE QUA	ARTER:	0		
	INFORMA	TION ON COMM	IUNITY LEGAI	L EDUCATION	PROGRAM	IS/ACTIVITIES		
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Est Participants Ho	
4/26/2018	Cameron Park Community Center	Legal Assistan Senior Legal P	ce Provided by rogram	the	Seniors		4	4
4/28/2018	Pioneer Park Community Center	Legal Assistan Senior Legal P	Legal Assistance Provided by the Senior Legal Program		Seniors		5	4
5/7/2018	South Lake Tahoe Senior Center	Health Directiv	es and Power	of Attorney	Seniors		15	6
5/10/2018	El Dorado Hills Senior Center	Wills and Trus	ts		Seniors		4	2
5/21/2018	Ponte Palmero Assisted Living	Elder Abuse			Seniors		70	3

Fiscal Year: 2017-2018

Quarter: 4

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: *Michelle Ward* Provider Contact Phone: 530-621-6154 Provider Contact Email: *michelle.ward@edcgov.u* 

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 63

Total Units of Service for Quarter (Unit=1 Hour): 459

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 54 Caucasian: 111 75-84: African American: 46 3 85+: Native American/Native Alaskan: 12 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 123 Asian Indian: **CLIENT GENDER** Cambodian: Male: 42 Chinese: Female: 81 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 123 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 4 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 24 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 49 0 Limited English: Race Unknown/Some Other Race: 1 0 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 0 123 Greatest Economic Need (Non-Minority): 42 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2017-2018

Quarter: 4

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	2	1	0	0			
A2. Contracts/Warranties:	6	2	0	0			
A3. Other Consumer/Finance:	14	11	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	1	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	2	3	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0			
E3. Other Housing:	3	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	1	0	0			

Fiscal Year: 2017-2018

5/9/2018

6/13/2018

Modesto DA Office

Mdoesto DA Office

Quarter: 4

PSA: 30	AAA Name: Stani	slaus County Depart	ment of A	ging and Vet	erans Ser	vices			
AAA Contact Name:	Linda Lowe		AAA Co	ntact Phone:	209-525	-4612	AAA Contact	Email: <i>low</i>	el@stancounty.com
Provider Name:	: Dor v' Dor Senior	Advocacy Network			Col	unty(ies): Stanislaus			
Provider Contact	t Name: <b>Joyce Gan</b> o	lelman	Provider	r Contact Pho	ne: <b>209-5</b>	77-3814	Provider Con	tact Email:	seniorsjoyce@gmail.com
INDIVIDUAL RIGHTS									
G1. Immigration	/Naturalization:		0		0	0		0	
G2. Elder Abuse,	/Neglect/Exploitation:	3	39		3	1		0	
G3. Other Individ	dual Rights:		0		0	0		0	
MISCELLANEOUS									
H1. Estate Plann	ning/Wills/Trusts:	1	19		8	2		0	
H2. Advance Hea	alth Care Directives (A	HCD):	3		2	0		0	
H3. Financial Pov	wers of Attorney:		15		6	4		0	
H4. Other Miscel	llaneous:		12		9	1		0	
TOTAL C	CASES OPENED IN C	QUARTER: 1	23	TOTAL CAS	ES CLOS	ED IN QUARTER BY C	ASE CLOSE	D CODE	
		,		TOTAL COUN	-	TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					54	9		0	
TOTAL	ESTIMATED CASE V	VORK HOURS SPEN	T:	427					
		OUTREACH/COMMU	NITY EDU	CATION ACT	IVITIES D	ATA			
		INFORMATION ON	SPECIAL	OUTREACH	ACTIVITI	ES			
	cation pplicable)	Type of Outreach Acti	ivity		Groups Ta Outreach	argeted By		Est. Hours	
6/24/2018 Mo	desto	Outreach to Unity Ch	urch		Church m	embers	60	3.5	
6/19/2018 Mo	desto - Gianelli	Estate Planning for Se	eniors		Seniors		20	2	
6/13/2018 VA	Center	Alzheimer's Care Foru	ım		Seniors		100	3	
4/11/2018 Mo	desto	MDT meeting			MDT men	bers	15	1.5	

MDT members

MDT members

15

15

1.5

1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

MDT Meeting

MDT Meeting

Fiscal Year: 2017-2018

Quarter: 4

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Date	Location (If Applicable)	Topic	Targeted Audience	 # of ticipants	Est. Hours
6/15/2018	Sonoma	Elder Abuse	Senior Advocates	200	13
6/29/2018	Modesto	Judgre Pro Tem	Attorneys	15	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 59

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 778

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 13 Two or More Races: 65-74: 22 26 Caucasian: 75-84: African American: 17 2 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 59 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 20 Chinese: Female: 39 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 59 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 19 0 Homebound: Guamanian: 0 1 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 4 Race Unknown/Some Other Race: 31 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 30 59 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	1	0	0		
A2. Contracts/Warranties:	1	1	0	0		
A3. Other Consumer/Finance:	1	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	1		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	15	14	2	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	5	10	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2017-2018

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w	uc	11 L	ш	Ι.	4

PSA: 31 AAA Name: M	erced County Area Agency on A	Aging			
AAA Contact Name: Jaz Chima	AAA	Contact Phone: 209-385	-3000 ext. 5699	AAA Contact Email: jch	ima@hsa.co.merced.ca.us
Provider Name: Central Califor	nia Legal Services	Co	unty(ies): Merced		
Provider Contact Name: Paul C.	Provider Contact Name: <i>Paul C. Mullen</i> Provider C			Provider Contact Email:	pmullen@centralcallegal.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitati	ion: 1	0	0	0	
G3. Other Individual Rights:	1	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	8	0	6	0	
H2. Advance Health Care Directive	es (AHCD): 9	0	9	0	
H3. Financial Powers of Attorney:	1	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED	IN QUARTER: 56	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
	, 30	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		24	27	1	
TOTAL ESTIMATED CAS	SE WORK HOURS SPENT:	741			
	OUTREACH/COMMUNITY E	DUCATION ACTIVITIES D	DATA		
	INFORMATION ON SPEC	IAL OUTREACH ACTIVITI	ES		
Date Location (If Applicable)	Type of Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
6/20/18 Los Banos	Senior Legal Clinic	Rural Sen	iore	2 8	
U/20/10 LOS Ballos	Seriioi Legai Ciiriic	Iraidi Sen	1013	2 0	
TOTAL # OF S	PECIAL OUTREACH ACTIVITIE		8		
INFORM	IATION ON COMMUNITY LEGAL	L EDUCATION PROGRAM	IS/ACTIVITIES		
Date Location (If Applicable)	Topic	Targeted A	Audience	Est # of Est. Participants Hours	
5/24/18 Merced	Advanced Planning - VCRC	Rural Sen	iors	7 6	
5/26/18 Merced	Merced Senior Day	Seniors/P	roviders	75 8	
6/25/18 Merced	Public Ethics Training	Merced O	fficials	25 15	

Fiscal Year: 2017-2018

Quarter: 4

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Paul C. Mullen Provider Contact Phone: 559-570-1224 Provider Contact Email: pmullen@centralcallegal.

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 4

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@/ssmc.net

Total Unduplicated Client Count for Quarter: 490

Total Cases Closed in Quarter: 417

Total Units of Service for Quarter (Unit=1 Hour): 1583

CLIENT CHA		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	103	Two or More Races:	2
65-74:	237	Caucasian:	412
75-84:	108	African American:	16
85+:	42	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	490	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	156	Chinese:	0
Female:	334	Filipino:	6
Client Declined to Provide Information:	0	Japanese:	9
Total:	490	Korean:	3
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	30	Vietnamese:	1
Homebound:	0	Guamanian:	0
Lives Alone:	95	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	12	Other Asian/Pacific Islander:	1
Limited English:	49	Race Unknown/Some Other Race:	39
Rural:	23	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	0	Total:	490
Greatest Economic Need (Non-Minority):	0		
Greatest Economic Need (Minority Status Unknow	n): 15		
CLIENT ETHNICITY			
Hispanic/Latino:	106		

Fiscal Year: 2017-2018

Quarter: 4

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CAS (Total Cases Close	TER Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	14	5	1	0
A2. Contracts/Warranties:	13	8	5	0
A3. Other Consumer/Finance:	20	12	2	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	4	1	3	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	2	4	0
C2. Conservatorship:	9	5	2	0
C3. Other Family:	11	6	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	2	4	0
D2. Medicare:	6	3	1	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	65	32	38	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	33	19	10	0
E3. Other Housing:	18	5	5	0
INCOME MAINTENANCE				
F1. Social Security:	13	8	4	1
F2. Supplemental Security Income (SSI):	2	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	0	0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 32 AAA Name: Monterey County	Area Agency on	Aging			
AAA Contact Name: Kathleen Murray-Phillips	AAA C	Contact Phone: 831-796-3	3530	AAA Contact Email: <b>mu</b>	rrayphillipsk@co.montere
Provider Name: Legal Services for Seniors		Cour	nty(ies): Monterey		
Provider Contact Name: Kellie D. Morgantini	Provid	er Contact Phone: <b>831-89</b> 9	9-0492	Provider Contact Email:	kellie@lssmc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	1	0	
G2. Elder Abuse/Neglect/Exploitation:	10	7	2	0	
G3. Other Individual Rights:	7	4	4	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	94	37	44	0	
H2. Advance Health Care Directives (AHCD):	28	1	23	0	
H3. Financial Powers of Attorney:	36	8	25	0	
H4. Other Miscellaneous:	83	38	23	0	
TOTAL CASES OPENED IN QUARTER:	490	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		208	206	3	
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	1561			

		INFORMATION ON SPECIAL OUTREA	ACH ACTIVITIES		
Date Location (If Applicable)		Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hou Reached	
4/5/18	Alisal Rotary	Sommunity General Information	Local Businesspersons	23	1
4/11/18	Seaside Rotary	Sommunity General Information	Local Businesspersons	7	1
4/19/18	CSUMB	Hospice Presentation	Hospice Caregivers	20	2
4/24/18	Radio Interview	Radio Interview	Community	500	1
4/27/18	Pre-Law Club	Fair Housing Panel	Tenants and tenants rights	25	3
5/1/18	Gathering for Women	General Presentation	Homeless Women	5	1
5/3/18	Comm. PG	Well Spring Church	Community Presentation	12	1.5
5/22/18	ASI	Active Seniors	Community Presentation	30	1
6/6/18	Salinas Bingo Hall	National Association of Retired Federal Employees	Retired Federal Workers	30	1

Fiscal Year: 2017-2018

Quarter: 4

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@/ssmc.net

#### TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

	INFORMA	ATION ON COMMUNITY LEGAL EDUCATION	NY FIXOGRAMO/ACTIVITIES	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
4/4/18	LACPP	State Department of Insurance	Department of Insurance and State Das	57
5/14/18	Navigator University	Caregivers general legal education	Caregivers and social workers	20
6/13/18	Regency Assisted Living	Community & Health Prof. Consortium	Social workers and nurses	15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

Fiscal Year: 2017-2018

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Barkersfield Legal Assistance, Inc. County(ies): Kern County

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 116

Total Cases Closed in Quarter: 114

Total Units of Service for Quarter (Unit=1 Hour): 1072

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 40 Two or More Races: 0 65-74: 44 Caucasian: 92 75-84: African American: 21 14 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 116 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 48 Chinese: 0 Female: 68 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 116 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 44 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 67 0 Institutionalized: Samoan: 1 0 6 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 27 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 27 0 Greatest Economic Need (Minority): Total: 44 116 Greatest Economic Need (Non-Minority): 20 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2017-2018

Quarter: 4

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Barkersfield Legal Assistance, Inc. County(ies): Kern County

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER  (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	14	11	1	1		
A2. Contracts/Warranties:	2	1	0	0		
A3. Other Consumer/Finance:	1	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	0	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	33	25	2	5		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	9	2	0		
E3. Other Housing:	13	9	2	0		
INCOME MAINTENANCE						
F1. Social Security:	17	11	7	0		
F2. Supplemental Security Income (SSI):	1	1	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2017-2018

Quarter: 4									
PSA: 33	AAA Name:	Kern County Ag	ging & Adult S	Services					
AAA Contact N	ame: Mayte Olivas		A	AAA Contact Phon	e: <b>661-868-0938</b>		AAA Contact I	Email: <b>o<i>liv</i></b>	asm@kerncounty.com
Provider	Name: Greater Bark	ersfield Legal A	Assistance, Ind	<b>.</b> .	County(ies):	: Kern Coun	ty		
Provider (	Provider Contact Name: <b>Danita Melton</b> Provider Contact Ph			hone: 661-334-4669		Provider Conta	act Email:	dmelton@gbla.org	
INDIVIDUAL RIG	SHTS								
G1. Immi	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploita	ntion:	6		6	1		1	
G3. Other	r Individual Rights:		4		3	2		0	
MISCELLANEO	us								
H1. Estat	e Planning/Wills/Trusts:		2		2	0		0	
H2. Adva	nce Health Care Directiv	es (AHCD):	1		1	0		0	
H3. Finan	icial Powers of Attorney	:	6		2	4		0	
H4. Other	r Miscellaneous:		0		0	0		0	
TO	OTAL CASES OPENED	IN QUARTER:	116	TOTAL CA	ASES CLOSED IN QU	JARTER BY C	ASE CLOSED	CODE	
				TOTAL CO AND AD		LIMITED SERVICES	TOTAL LEG		
				AND AD	85 ADD. S	-	REPRESENTA		
					85	22		7	
1	TOTAL ESTIMATED CA	ASE WORK HO	URS SPENT:	1037					
		OUTREAC	H/COMMUNIT	Y EDUCATION A	CTIVITIES DATA				
		INFORM	MATION ON SE	PECIAL OUTREAC	CH ACTIVITIES				
Date	Location	Type of Ou	utreach Activity		Groups Targeted B	у	Est # of E	Est.	
	(If Applicable)				Outreach		People I Reached	Hours	
					-			_	
4/5/18	Arvin/Lamont	Collaborat			Service Providers		55	3	
4/12/18	Greenfield	Collaborat			Service Providers		22	2.5	
5/3/18	Bakersfield	Law Day a			Senior population		20	4.8	
6/7/18	Arvin/Lamont	Collaborat			Service Providers		75	3.8	
6/13/18	Ridgecrest	Collaborat	ive Mtg		Service Providers		80	7.8	
6/14/18	Bakersfield	Informatio	n Table		Senior Population		200	7.5	
6/30/18	Bakersfield	Informatio	n Table		Senior population		250	5.5	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2017-2018

Quarter: 4

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Barkersfield Legal Assistance, Inc. County(ies): Kern County

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: